

## CONDENSED COPY

1 NATIONAL ASSOCIATION OF SECURITIES DEALERS

2 CASE NO. 04-02723

3 -----x

4 In the Matter of the Arbitration

5 -between-

6 AMERICAN EXPRESS FINANCIAL ADVISORS,

7 Claimant,

8 -and-

9 FRANK PATRICK MARZANO,

10 Respondent.

11 -----x

12 NASD

13 One Liberty Plaza

14 New York, New York

15 December 5, 2005, 9:10 a.m.

16 B E F O R E: MARTIN HUNGER, Chairman

17 ROBERT COHEN, Arbitrator

18 STEVEN J. PETRIE, Arbitrator

19  
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<p style="text-align: right;">2656</p> <p>1 APPEARANCES:</p> <p>2</p> <p>3 NASD</p> <p>4 One Liberty Plaza</p> <p>5 27th Floor</p> <p>6 New York, New York 10005</p> <p>7 Martin Hunger, Chairman</p> <p>8</p> <p>9 CARLET GARRISON KLEIN &amp; ZARETSKY</p> <p>10 Attorneys for Claimant</p> <p>11 1135 Clifton Avenue</p> <p>12 Clifton, New Jersey 07013</p> <p>13 BY: MICHAEL J. ZARETSKY, ESQ.,</p> <p>14 ELIOT GOOD, ESQ.</p> <p>15</p> <p>16 SMITH CAMPBELL, LLP</p> <p>17 Attorneys for Respondent</p> <p>18 110 Wall Street</p> <p>19 New York, New York 10005</p> <p>20 BY: THOMAS M. CAMPBELL, ESQ.</p> <p>21</p> <p>22 ALSO PRESENT:</p> <p>23</p> <p>24 ROBERT M. LEVINE, CM</p> <p>25 Court Reporter</p>	<p style="text-align: right;">2658</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 THE CHAIRMAN: -- Dahl as your</p> <p>3 witness.</p> <p>4 Mr. Dahl, just remind you, I'm sure</p> <p>5 it's not necessary, but you're still</p> <p>6 under oath.</p> <p>7 THE WITNESS: Thank you.</p> <p>8</p> <p>9 DIRECT EXAMINATION (cont'd)</p> <p>10 BY MR. GOOD:</p> <p>11 Q. Mr. Dahl, do you have an opinion</p> <p>12 regarding whether the least square regression</p> <p>13 analysis performed and presented by Mr. Marzano</p> <p>14 was correct?</p> <p>15 A. Yes, I do.</p> <p>16 Q. What is that opinion?</p> <p>17 A. My opinion is that it's incorrect.</p> <p>18 Q. What is the basis for that opinion?</p> <p>19 A. The first and primary basis for the</p> <p>20 opinion is that the analysis of a shortened</p> <p>21 period of time and a forecast based on a 14-</p> <p>22 month period of time did not adequately capture</p> <p>23 the factors that affect assets under management</p> <p>24 for Mr. Marzano or any rep, particularly given</p> <p>25 the 14-month period that was used.</p>
<p style="text-align: right;">2657</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 THE CHAIRMAN: On the record. Good</p> <p>3 morning, gentlemen.</p> <p>4 For the record, this is a</p> <p>5 continuation of NASD arbitration 04-2723,</p> <p>6 American Express Financial Advisors</p> <p>7 against Frank Patrick Marzano. This is</p> <p>8 session number 23, I believe. And</p> <p>9 present in the room are on behalf of</p> <p>10 American Express?</p> <p>11 MR. ZARETSKY: Michael Zaretsky.</p> <p>12 MR. GOOD: Eliot Good.</p> <p>13 THE WITNESS: Owen Dahl.</p> <p>14 THE CHAIRMAN: On behalf of Mr.</p> <p>15 Marzano?</p> <p>16 MR. MARZANO: Frank Marzano.</p> <p>17 MR. CAMPBELL: And Tom Campbell.</p> <p>18 THE CHAIRMAN: And you the panel,</p> <p>19 Mr. Petrie and Mr. Cohen and Mr. Hunger</p> <p>20 are all present.</p> <p>21 Ready to proceed?</p> <p>22 MR. GOOD: Yes.</p> <p>23 THE CHAIRMAN: Mr. Good, I believe</p> <p>24 you you had Mr. --</p> <p>25 THE WITNESS: Dahl.</p>	<p style="text-align: right;">2659</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 MR. GOOD: You need to keep your</p> <p>3 voice up so the panel can hear you.</p> <p>4 THE WITNESS: Absolutely.</p> <p>5 Q. Say that again, please.</p> <p>6 A. My opinion is that the 14-month</p> <p>7 period of time that was used to project the</p> <p>8 future in this case is too dissimilar from what</p> <p>9 actually occurred and what we would expect to</p> <p>10 occur on its own to receive any merit.</p> <p>11 Q. Explain that, please.</p> <p>12 A. Sure. The first and primary reason</p> <p>13 that there's a significant overforecasting of</p> <p>14 assets under management during the period in</p> <p>15 time that the stock market between the period</p> <p>16 December 2003 to February 2004 -- excuse me --</p> <p>17 December 2002 and February 2004 which form the</p> <p>18 basis for the forecasting period was a period of</p> <p>19 extremely strong asset growth. The average</p> <p>20 market indexes, the NASDAQ, the S&amp;P, the Dow,</p> <p>21 the Russell 1000, all rose on average by</p> <p>22 slightly less than 40 percent on an annual</p> <p>23 basis.</p> <p>24 Q. Let me stop you right there.</p> <p>25 A. Sure.</p>

<p style="text-align: right;">2660</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 Q. When you talk about an</p> <p>3 "overforecasting of assets," in order to</p> <p>4 determine that and to use that phrase, what did</p> <p>5 you do?</p> <p>6 A. What we did is looked back at the</p> <p>7 stock market indexes during the period in time</p> <p>8 in question. And looked to see how the</p> <p>9 supermarkets performed. We also looked,</p> <p>10 particularly since we last spoke, at Mr.</p> <p>11 Marzano's actual asset mix; that is, his equity</p> <p>12 assets and his fixed income assets to understand</p> <p>13 how these very strong stock market returns would</p> <p>14 have affected his performance in terms of asset</p> <p>15 under management growth.</p> <p>16 Q. In evaluating Mr. Marzano's actual</p> <p>17 asset mix, what did you determine?</p> <p>18 A. What we determined was that Mr.</p> <p>19 Marzano is right at 60 percent equity, 40</p> <p>20 percent fixed income. And in the fixed income</p> <p>21 product we included all annuities, including</p> <p>22 variable annuities and money market products as</p> <p>23 well. And just, that's not exactly accurate</p> <p>24 because obviously annuities, variable annuities</p> <p>25 have an equity component to them. But</p>	<p style="text-align: right;">2662</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 the market perform?</p> <p>3 A. Actually, the market has been best</p> <p>4 characterized all the way through the end of</p> <p>5 October as a sideways market. Market returns</p> <p>6 were about 6 percent from the period February</p> <p>7 2004 to October 2005. It's only actually in the</p> <p>8 months of November, late in the month of</p> <p>9 November that the stock market has surpassed the</p> <p>10 February 29th number consistently.</p> <p>11 Q. The February what number?</p> <p>12 A. The February 2004, February 29,</p> <p>13 2004 -- would it be of assistance to visually</p> <p>14 show these numbers?</p> <p>15 Q. I think it would be.</p> <p>16 Did you prepare something to that</p> <p>17 effect?</p> <p>18 A. I did. I prepared a worksheet that</p> <p>19 shows all of the indexes at set periods of time,</p> <p>20 including February 2003, February 2004, February</p> <p>21 2005 and October 31, 2005.</p> <p>22 Q. Is that it?</p> <p>23 A. Yes. This is it.</p> <p>24 MR. GOOD: Mr. Chairman, for</p> <p>25 purposes of examination and for</p>
<p style="text-align: right;">2661</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 particularly, for sake of being conservative, we</p> <p>3 felt it was necessary to include them there.</p> <p>4 Q. Now, what effect did the actual</p> <p>5 asset mix have on your opinion relative to the</p> <p>6 shortened period of time?</p> <p>7 A. What we found is that, given that</p> <p>8 asset mix, given the equity and bond markets</p> <p>9 during the period of time in question, that Mr.</p> <p>10 Marzano's assets rose purely from market returns</p> <p>11 by a rate of 26.6 percent.</p> <p>12 Q. And that would be 26.6 percent with</p> <p>13 no new money being placed into the equation?</p> <p>14 A. That's exactly right.</p> <p>15 Q. Now, what period of time was it</p> <p>16 that the market performed slightly less than 40</p> <p>17 percent?</p> <p>18 A. Between February 2003 and February</p> <p>19 2004, in particular. But December 2002 to</p> <p>20 February 2004, the specific time frame --</p> <p>21 MR. CAMPBELL: I'm sorry. You say</p> <p>22 December 2003?</p> <p>23 THE WITNESS: December 2002.</p> <p>24 MR. CAMPBELL: Okay.</p> <p>25 Q. After that period of time, how did</p>	<p style="text-align: right;">2663</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 identification purposes may, I hand to</p> <p>3 you Exhibit 1 which is entitled,</p> <p>4 "AEFA/Marzano Historical Asset Analysis."</p> <p>5 THE CHAIRMAN: I'm not sure it's</p> <p>6 Exhibit 1.</p> <p>7 MR. GOOD: I'm sorry.</p> <p>8 ARBITRATOR PETRIE: Claimant's 11</p> <p>9 for identification.</p> <p>10 MR. GOOD: 11. I apologize.</p> <p>11 (Document entitled, "AEFA/Marzano</p> <p>12 Historical Asset Analysis" marked</p> <p>13 Claimant's Exhibit 11 for identification</p> <p>14 as of this date.)</p> <p>15 MR. CAMPBELL: I don't know what</p> <p>16 he's talking about, Mr. Chairman. I</p> <p>17 haven't seen it and I don't have it now.</p> <p>18 MR. GOOD: I will be happy to</p> <p>19 provide it to you right now.</p> <p>20 THE CHAIRMAN: Mr. Campbell, do you</p> <p>21 want to take a few-minute break?</p> <p>22 MR. CAMPBELL: I don't think a</p> <p>23 short break would help us very much, Mr.</p> <p>24 Chairman. As I said, I haven't seen the</p> <p>25 exhibit before. And we'll just have to</p>

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1 NASD Arbitration - December 5, 2005  
2 wait and you see what the witness has to  
3 say about it.

4 THE CHAIRMAN: Just wondering if  
5 you need a few minutes by yourself. If  
6 not, Mr. Good, you want to continue?

7 MR. GOOD: Thank you.

8 Q. Mr. Dahl, would you walk me through  
9 this analysis, please.

10 A. Sure. The first box at the top of  
11 this exhibit shows some commonly referred to,  
12 commonly used equity index data, including the  
13 Dow, the NASDAQ, S&P 500 and Russell 1000.

14 Q. Why did you select those?

15 A. Those are four commonly used.  
16 Particularly the S&P 500, the Russell 1000 is a  
17 broad market index. They tend to capture a  
18 significant basket of this economy.

19 The Dow and the NASDAQ at the top  
20 tend to be a little more specialized. The Dow  
21 is a large cap index. The NASDAQ is a very  
22 broad index as well, but has a lot of assorted  
23 tech, energy, et cetera, products in there. So  
24 by looking at sort of a broader index set we  
25 wanted to make sure we weren't picking on, if

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1 NASD Arbitration - December 5, 2005  
2 that equity returns in the high 30s on a  
3 consistent annual basis are not appropriate.

4 And, in fact, as you look forward to the next  
5 12-month period it's clear that's not what  
6 happened.

7 In other words, the asset growth  
8 going forward the next 12 months on Mr.  
9 Marzano's book of business was nowhere near the  
10 39.9 percent equity or the 26.6 percent blended  
11 rate.

12 Q. How does that affect the  
13 evaluation; the calculation that Mr. Marzano  
14 presented to the panel?

15 A. He would end up, if not adjusting  
16 for it, he would end up overcomputing his  
17 estimated damages by overcomputing the expected  
18 assets under management at any future given  
19 time.

20 Q. When you reviewed his calculation,  
21 did he take into account a change in the equity  
22 rate of return?

23 A. No. As a matter of fact, implicit  
24 in his regression analysis is that stock market  
25 returns will continue at 39.9 percent

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1 NASD Arbitration - December 5, 2005  
2 you will, a single index and using it  
3 incorrectly.

4 What you can see, particularly in  
5 terms of annual growth rates, is that the period  
6 February 2003 to February 2004 corresponds  
7 across the board with these index very, very  
8 strong equity returns. The NASDAQ is at 51  
9 percent. The other three are very close;  
10 between 34 and 37 percent annual returns.

11 Q. Let me stop you there for a moment.

12 A. Okay.

13 Q. Earlier you talked about a  
14 shortened period of time for evaluation of the  
15 information.

16 A. Right.

17 Q. What's significant about that  
18 shortened period of time as to this annual  
19 growth rate?

20 A. When a regression analysis or any  
21 comparative analysis is based on shortened  
22 period of time, you run the risk that there are  
23 variables within that set of data that don't  
24 reasonably support the future.

25 In this case, it's clear, I think,

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1 NASD Arbitration - December 5, 2005  
2 indefinitely.

3 Q. How do you know that?

4 A. Because it's a factor. The growth  
5 in assets is a factor that is incorporated in  
6 the assets under management number that he uses  
7 to forecast off of.

8 In other words, as his assets  
9 monthly change, part of that asset mix that he's  
10 computing his future growth includes these  
11 extremely high stock market returns.

12 Q. Let me take you back to the model  
13 itself that Mr. Marzano utilized.

14 A. Sure.

15 Q. Last week you indicated that the  
16 least square regressive analysis utilized by Mr.  
17 Marzano utilized only one variable.

18 A. That's right.

19 Q. And that variable was time?

20 A. Correct.

21 Q. Does that mean that the variable  
22 relative to rate of return was not factored into  
23 his equation?

24 A. That's exactly right.

25 Q. So there was an assumption that



<p style="text-align: right;">2668</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 turns out not to be correct in terms of the</p> <p>3 modeling of his damage calculation that affects</p> <p>4 the significance and the legitimacy of that</p> <p>5 number?</p> <p>6 A. Yes. Unless that specific variable</p> <p>7 was considered, it is implicit in his analysis</p> <p>8 that those equity returns will continue in the</p> <p>9 future.</p> <p>10 Q. We'll get to what a better way of</p> <p>11 doing that in a moment is.</p> <p>12 A. Sure.</p> <p>13 Q. Why don't you continue your</p> <p>14 evaluation.</p> <p>15 A. As you move across that top box you</p> <p>16 can see a couple of periods. And these periods</p> <p>17 were chosen to correspond to this case in</p> <p>18 particular. The first box shows you the next 12</p> <p>19 months for comparative purposes. And, as I</p> <p>20 said, you can see the stock market returns were</p> <p>21 virtually flat between the 28th of February 2005</p> <p>22 and the 20th of February 2004. Average growth</p> <p>23 rate across the indices is about 3.4 percent.</p> <p>24 Since February there has been some</p> <p>25 improvement in the stock markets. The average</p>	<p style="text-align: right;">2670</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 should he have accounted for that in his</p> <p>3 modeling or in his forecasting?</p> <p>4 A. The most important way, if you're</p> <p>5 going to stick with a regression model, what Mr.</p> <p>6 Marzano could have done to probably</p> <p>7 significantly improve the model would have been</p> <p>8 to also consider the implications or the effect</p> <p>9 of, for example, a stock market index on his</p> <p>10 assets under management.</p> <p>11 In other words, to date, he's shown</p> <p>12 there to be one important relationship; that</p> <p>13 being a relationship of time to assets. It</p> <p>14 would have been an improvement for the model to</p> <p>15 actually regress or compare the assets under</p> <p>16 management with stock market returns. That</p> <p>17 would become a two-variable regression analysis.</p> <p>18 Q. When you say that "becomes a two-</p> <p>19 variable analysis," that is not what Mr. Marzano</p> <p>20 did?</p> <p>21 A. No. That is correct.</p> <p>22 Q. What would you have had to have</p> <p>23 done to do that two-variable analysis?</p> <p>24 A. If you recall, in Mr. Marzano's</p> <p>25 work papers his regression analysis was</p>
<p style="text-align: right;">2669</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 rate of return on an annualized basis is about</p> <p>3 6.6 percent. In no case since February of '04</p> <p>4 and October 31, 2005, and indeed, today, have</p> <p>5 the stock market returns come anywhere near an</p> <p>6 annualized 39.9 percent.</p> <p>7 Q. Now, let me bring you back to your</p> <p>8 concept of a time frame utilized that's too</p> <p>9 short.</p> <p>10 A. Right.</p> <p>11 Q. Is it more appropriate to have</p> <p>12 evaluated and utilized a least square regression</p> <p>13 analysis only when you've gone through a full</p> <p>14 business cycle?</p> <p>15 A. It would have dramatically improved</p> <p>16 the model to look at a full business cycle.</p> <p>17 Q. What is a full business cycle in</p> <p>18 this instance?</p> <p>19 A. By definition, we typically think</p> <p>20 of a full business cycle as the bottom of a</p> <p>21 trough in a regression to the peak during an</p> <p>22 essential period.</p> <p>23 Q. In light of the fact that Mr.</p> <p>24 Marzano may not have had these clients over a</p> <p>25 period of time of a full business cycle, how</p>	<p style="text-align: right;">2671</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 developed by pairing assets under management</p> <p>3 with time for 14 separate periods.</p> <p>4 Q. Okay.</p> <p>5 A. To improve that, you would have</p> <p>6 added a third comparison. And that was assets</p> <p>7 under management, time, and, for example, the</p> <p>8 Standard &amp; Poor's 500 index at the same point in</p> <p>9 time.</p> <p>10 Q. Why the Standard &amp; Poor's 500?</p> <p>11 A. You could do it with the Russell.</p> <p>12 You can do it with the NASDAQ. You can do it</p> <p>13 with the Dow. I picked that, the Standard &amp;</p> <p>14 Poor's 500, in this case, simply because it's</p> <p>15 often considered a reasonable proxy for a broad</p> <p>16 market index.</p> <p>17 Q. Are you saying then that that takes</p> <p>18 into account the assets that grew on the basis</p> <p>19 of the market return versus the dollars, new</p> <p>20 dollars that clients have put into the equation?</p> <p>21 A. Yes.</p> <p>22 Q. Please go on with your analysis.</p> <p>23 A. Okay. The second box, as you can</p> <p>24 see, is the same type of analysis. It's looking</p> <p>25 at a couple of, excuse me, commonly referred to</p>

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 2 bond index, including the Dow Jones Corporate  
 3 Bond Index and one that's often considered to be  
 4 a good proxy for a broad index, the Lehman  
 5 Aggregate Bond Index.

6 As you can see there, the annual  
 7 rates of growth, 5.3 percent during the period  
 8 of time at which Mr. Marzano's analysis was  
 9 done, it's actually been lower too in terms of  
 10 total returns since February of 2004. It was  
 11 about 1.4 percent on average, those two indexes,  
 12 during the next 12 months. And it's been  
 13 virtually flat since February of 2004.

14 Q. What's the significance of that as  
 15 to Mr. Marzano's modeling of his valuation?

16 A. As we mentioned previously, the  
 17 assets under management of Mr. Marzano are  
 18 roughly -- actually, I take that back. They're  
 19 almost exactly split 60-40 between equity assets  
 20 and fixed income assets.

21 So in order to understand the total  
 22 return on Mr. Marzano's portfolio it's more  
 23 appropriate to look at a weighted average of the  
 24 two asset classes. So we pulled the bonding  
 25 index to give us an idea as to what the returns

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 2 on the 40 percent of his assets under management  
 3 were over this same period of time.

4 Q. Go on.

5 A. Box 3 is, we talked briefly about,  
 6 as you can see the weighting of assets in Mr.  
 7 Marzano's portfolio. That's column 1. The  
 8 rates of return which come directly from above,  
 9 this is a look effectively at the rate of return  
 10 on his assets during the period of time the  
 11 regression was run. And, as I mention, it's 26.1  
 12 percent.

13 The box below that looks at March  
 14 2004 through October 31, 2005. The same  
 15 weightings with the returns on the market as  
 16 calculated above. As you can see, the actual  
 17 returns, what I've termed here to be organic  
 18 growth, that being growth that does not come  
 19 from new clients is about 4 percent or 22.1  
 20 percent lower than during the forecasting  
 21 period.

22 Q. Now, you also indicated that you  
 23 looked at Mr. Marzano's book of business.

24 A. Correct.

25 Q. For what period of time did you

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2 look at his book of business?

3 A. We looked at statements as of  
 4 February 2004. And we looked at summary data as  
 5 of September 2005.

6 Q. Now, you said "we." Who is we?

7 A. I actually utilized two of my staff  
 8 members, two analysts on my staff to compile the  
 9 data.

10 Q. Under your direction?

11 A. Under my direction. Correct.

12 Q. What were your directions?

13 A. My directions were to take each  
 14 statement, pull out the equity mutual funds, the  
 15 fixed income products, leave all annuities in as  
 16 fixed income products. Also, to give me an idea  
 17 as to the magnitude of Class B shares, money  
 18 market products, real estate, other investments.

19 Q. Did you have occasion to review  
 20 that information?

21 A. I did.

22 Q. Did you have occasion to test that  
 23 information?

24 A. I did test it as well.

25 Q. How did you test it?

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2 A. I pulled randomly statements of  
 3 approximately 25 of the 200. I believe there  
 4 were 253 statements. And looked at them  
 5 relative to the data inputs to ensure that they  
 6 were done correctly.

7 We also by summing the dollar  
 8 amounts felt that they were the same as the  
 9 dollar amounts on the summary pages provided by  
 10 American Express.

11 Q. Did you find that information to be  
 12 accurate?

13 A. Yes.

14 Q. Now, in looking at that book of  
 15 business and utilizing that book of business as  
 16 to Mr. Marzano's calculation, any problem with  
 17 how we calculated it based upon what you found  
 18 in those statements?

19 A. There's no specific mathematical  
 20 error in the formula that was provided by Mr.  
 21 Marzano. As I mentioned before, the  
 22 implications are not correct or cannot be  
 23 reasonably expected going forward.

24 Q. The numbers that Mr. Marzano used,  
 25 are those gross numbers?

<p style="text-align: right;">2676</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 A. Correct.</p> <p>3 Q. What does that mean; that he</p> <p>4 utilized gross numbers?</p> <p>5 A. Well, the problem with using gross</p> <p>6 assets under management and then gross dealer</p> <p>7 concessions is that there's not necessarily a</p> <p>8 linear, or otherwise an exact dollar-for-dollar</p> <p>9 relationship between revenues generated by a</p> <p>10 planner and take-home income. This is</p> <p>11 particularly the case as asset growth occurs and</p> <p>12 client growth occurs. And I don't have the data</p> <p>13 to properly test this. But it would have been</p> <p>14 more appropriate to focus on a bottom line or</p> <p>15 net income number, if you will.</p> <p>16 Q. Why is that?</p> <p>17 A. Different expense structures. As</p> <p>18 client growth occurs, you are not necessarily</p> <p>19 going to take home on a dollar-for-dollar basis</p> <p>20 every dollar that's earned in dealer</p> <p>21 concessions.</p> <p>22 Q. Would splits of income with other</p> <p>23 representatives or advisors affect that gross</p> <p>24 dealer concession?</p> <p>25 A. Very much so. Particularly if the</p>	<p style="text-align: right;">2678</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 THE WITNESS: If I'm not mistaken,</p> <p>3 Mr. Marzano calculated his dealer</p> <p>4 concessions based on his historical</p> <p>5 experiences which includes payments to</p> <p>6 himself, and to the extent he has</p> <p>7 commissioned reps, payments to them as</p> <p>8 well.</p> <p>9 As the assets under management</p> <p>10 increases, particularly an increase from</p> <p>11 70 million to 127 million, that's being</p> <p>12 hypothecated.</p> <p>13 ARBITRATOR COHEN: So what you're</p> <p>14 basically saying is that Mr. Marzano</p> <p>15 would have less of a payout?</p> <p>16 THE WITNESS: Correct.</p> <p>17 ARBITRATOR COHEN: Thank you.</p> <p>18 That's all I wanted to know.</p> <p>19 ARBITRATOR PETRIE: But to be</p> <p>20 clear, you have no data in terms of what</p> <p>21 proportion of the base period GDC was</p> <p>22 being paid out and what data in terms of</p> <p>23 what the subsequent period were paid out?</p> <p>24 THE WITNESS: That's true. The</p> <p>25 only data I have is market studies which</p>
<p style="text-align: right;">2677</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 mix of assets under management changes between</p> <p>3 effectively 100 percent controlled by Mr.</p> <p>4 Marzano and a growth in secondary reps, if you</p> <p>5 will, who are taking on more and more of the</p> <p>6 book of business.</p> <p>7 That it's reasonable as the client</p> <p>8 base grows and your ability to service the</p> <p>9 clients grows, you will end up paying more of</p> <p>10 those gross dealer</p> <p>11 concessions to your second and third</p> <p>12 representatives.</p> <p>13 Q. And that would then affect and</p> <p>14 change the modeling that was presented by Mr.</p> <p>15 Marzano?</p> <p>16 A. Yes.</p> <p>17 ARBITRATOR COHEN: Can you clarify</p> <p>18 that for me? I followed you up until</p> <p>19 now. But I lost you.</p> <p>20 How would a split of commissions or</p> <p>21 sales credits affect the return, if, in</p> <p>22 fact, the sales credit was X --</p> <p>23 THE WITNESS: Right.</p> <p>24 ARBITRATOR COHEN: -- and it was</p> <p>25 divided in half.</p>	<p style="text-align: right;">2679</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 suggest you need about three</p> <p>3 representatives on staff to support a</p> <p>4 \$127 million book of business. Those</p> <p>5 statistics are the Financial Planners</p> <p>6 Association's 2005, what you call the top</p> <p>7 reps' numbers.</p> <p>8 ARBITRATOR PETRIE: The data you</p> <p>9 gave us on Friday or Wednesday?</p> <p>10 THE WITNESS: That's right.</p> <p>11 MR. GOOD: Mr. Petrie, I think</p> <p>12 that's an interesting question. And with</p> <p>13 all due respect of the panel, let me just</p> <p>14 point out to the panel that that is --</p> <p>15 MR. CAMPBELL: Objection, Mr.</p> <p>16 Chairman.</p> <p>17 MR. GOOD: Wait a second.</p> <p>18 MR. CAMPBELL: Running commentary</p> <p>19 from a lawyer, pointing things out to the</p> <p>20 panel. Inappropriate while we're in the</p> <p>21 middle of testimony.</p> <p>22 MR. GOOD: That's information we</p> <p>23 requested by way of discovery and</p> <p>24 information that this panel suggested</p> <p>25 that we did not need nor granted us the</p>



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2 opportunity. And that was, in fact,  
3 asked for after Mr. Marzano's testimony.

4 THE CHAIRMAN: Is that something we  
5 can do outside the presence of the  
6 witness later on?

7 MR. GOOD: Thank you.

8 THE CHAIRMAN: Thank you.

9 BY MR. GOOD:

10 Q. Continuing in Claimant's Exhibit  
11 11, is there anything else at this point you'd  
12 like to point out to the panel?

13 A. Well, the bottom box we should  
14 discuss really briefly. The use of a regression  
15 analysis assumes effectively a continuation in  
16 the variables, the relationship between the  
17 assets under management, and the variable being  
18 considered.

19 It does not include, for example,  
20 the effects of lost assets, changing broker-  
21 dealers, and the implications that might have on  
22 a model. In other words, the analysis that's  
23 presented in the regression assumes that 100  
24 percent of the AEFA assets as of February 28th  
25 would have reasonably come over to

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2 Q. Okay.

3 A. And the stapled exhibit that you  
4 have there that shows the calculations in the  
5 regression, I have one in my briefcase.

6 Q. Would you grab the one in your bag.

7 ARBITRATOR PETRIE: Remind you, Mr.

8 Good, that neither Claimant's 11 or any  
9 of these have been offered, so the panel  
10 isn't looking at them.

11 MR. GOOD: I understand. I didn't  
12 think it was appropriate to offer it  
13 quite yet. I thought I would do it at  
14 the completion of the testimony.

15 ARBITRATOR PETRIE: If you talk  
16 about box 1, box 2, box 3, the panel is  
17 not looking at the exhibit.

18 MR. GOOD: Okay. Thank you.

19 Q. Is this the multiple regression  
20 forecast that you have presented?

21 A. Yes.

22 Q. That you developed?

23 A. Yes.

24 MR. GOOD: At the wise counsel of  
25 Mr. Petrie, let me go ahead and move

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2 MultiFinancial. If that's not the case, the  
3 regression would not properly or adequately deal  
4 with that issue either.

5 Q. We'll come back to those specific  
6 examples in a few moments.

7 A. Sure.

8 Q. Did you utilize Mr. Marzano's  
9 historical asset presentation in order to  
10 perform an analysis?

11 A. I did. What I did was a twofold  
12 test. First, I recreated effectively Mr.  
13 Marzano's inputs to ensure that, as I mentioned  
14 previously, the math was correct and that the  
15 regression was correct.

16 And, as I said, there's no  
17 mathematical or computational issues with the  
18 sets of data as presented. What I then did was  
19 ran a multiple regression analysis that included  
20 the effects of the stock market returns during  
21 the 14-month period.

22 Q. Did you do that as an exhibit?

23 A. I did. There's actually two  
24 separate sets of exhibits. It's Exhibit 3,  
25 which is the output exhibit.

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2 Claimant's Exhibit No. 11 in evidence now  
3 at this point.

4 THE CHAIRMAN: Mr. Campbell, do you  
5 want to be heard?

6 MR. CAMPBELL: I don't really have  
7 an objection other than the fact that I  
8 didn't get it previously. And I suspect  
9 that won't be good enough to keep it out,  
10 Mr. Chairman. So let's take it for what  
11 its worth.

12 THE CHAIRMAN: Claimant's No. 11  
13 now in evidence.

14 (Claimant's Exhibit 11 previously  
15 marked for identification, received in  
16 evidence as of this date.)

17 MR. GOOD: Thank you.

18 For purposes of identification, let  
19 me hand to Mr. Campbell what we will call  
20 Claimant's Exhibit No. 12.

21 Q. Mr. Dahl, would you explain what  
22 that is, please?

23 A. Yes.

24 ARBITRATOR COHEN: Excuse me again,  
25 Mr. Good. Mr. Petrie's point I think



<p style="text-align: right;">2684</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 should be elaborated on a bit. Perhaps</p> <p>3 it's not the legal procedure that you're</p> <p>4 used to, but I think that if your</p> <p>5 exhibits were presented to the other</p> <p>6 counsel and the other counsel has taken</p> <p>7 the position that, yes, he's going to</p> <p>8 accept, or no, he's not going to accept.</p> <p>9 Mr. Campbell, with your permission, we</p> <p>10 would like to see those exhibits and work</p> <p>11 along with you. I understood that the</p> <p>12 witness is presenting to the panel, not</p> <p>13 to Mr. Good.</p> <p>14 MR. GOOD: I understand.</p> <p>15 ARBITRATOR COHEN: And we're sort</p> <p>16 of sitting here and just waiting.</p> <p>17 MR. GOOD: Then let me do the</p> <p>18 following, if I might. Here. I have an</p> <p>19 extra exhibit here that I need to make</p> <p>20 copies of. Let me go ahead and please do</p> <p>21 that. Because I thought I had enough</p> <p>22 copies for everybody. And then I'll</p> <p>23 present them all to the panel, as well as</p> <p>24 to Mr. Campbell.</p> <p>25 ARBITRATOR COHEN: Mr. Chairman, is</p>	<p style="text-align: right;">2686</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 ARBITRATOR PETRIE: 12 and 13.</p> <p>3 THE CHAIRMAN: Will there be more</p> <p>4 exhibits following 13?</p> <p>5 MR. GOOD: There may be one more.</p> <p>6 And I can actually mark that as well</p> <p>7 right now.</p> <p>8 THE CHAIRMAN: While we're doing</p> <p>9 this housekeeping, Mr. Good --</p> <p>10 MR. GOOD: Yes.</p> <p>11 THE CHAIRMAN: -- do you have</p> <p>12 witnesses after Mr. Dahl?</p> <p>13 MR. GOOD: We do. We have four</p> <p>14 advisors starting at 1:30 today. It will</p> <p>15 be 1:30, 1:45, 2:00, and 2:15. And then</p> <p>16 likely we will be completed.</p> <p>17 THE CHAIRMAN: And that's on</p> <p>18 telephone, I assume?</p> <p>19 MR. GOOD: On telephone,</p> <p>20 unfortunately. Yes.</p> <p>21 THE CHAIRMAN: You anticipate</p> <p>22 finishing with Mr. Dahl in time for Mr.</p> <p>23 Campbell to do his cross-examination?</p> <p>24 MR. GOOD: I absolutely do.</p> <p>25 THE CHAIRMAN: Perfect. Fine. Give</p>
<p style="text-align: right;">2685</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 that all right? Mr. Campbell, is that</p> <p>3 okay?</p> <p>4 THE CHAIRMAN: Sure. That's fine.</p> <p>5 MR. GOOD: Thank you. Please</p> <p>6 excuse me.</p> <p>7 MR. CAMPBELL: As long as I get a</p> <p>8 chance to object, Mr. Chairman.</p> <p>9 ARBITRATOR PETRIE: Going off the</p> <p>10 record.</p> <p>11 (Short recess.)</p> <p>12 THE CHAIRMAN: Back on the record.</p> <p>13 MR. GOOD: I'm going to hand to Mr.</p> <p>14 Campbell what we'll mark as Claimant's</p> <p>15 13.</p> <p>16 ARBITRATOR PETRIE: Are we up to</p> <p>17 12?</p> <p>18 THE CHAIRMAN: Mr. Good, did you</p> <p>19 say 13?</p> <p>20 MR. GOOD: It will be 13. I marked</p> <p>21 another one as No. 12 that I haven't</p> <p>22 given to the panel yet.</p> <p>23 ARBITRATOR PETRIE: But you've</p> <p>24 given it to him?</p> <p>25 MR. GOOD: I just gave him a copy.</p>	<p style="text-align: right;">2687</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 us time this afternoon to do our</p> <p>3 deliberations and your close?</p> <p>4 MR. GOOD: Yes, sir.</p> <p>5 THE CHAIRMAN: Good. We're on</p> <p>6 schedule. Excellent. Thank you.</p> <p>7 (Series of output data marked</p> <p>8 Claimant's Exhibit 12 for identification</p> <p>9 as of this date.)</p> <p>10 (Document consisting of a least</p> <p>11 squares regression analysis by Mr. Dahl</p> <p>12 marked Claimant's Exhibit 13 for</p> <p>13 identification as of this date.)</p> <p>14 (Document consisting of an analysis</p> <p>15 of monthly changes in assets marked</p> <p>16 Claimant's Exhibit 14 for identification</p> <p>17 as of this date.) BY MR. GOOD:</p> <p>18 Q. Mr. Dahl, tell us what Claimant's</p> <p>19 Exhibit 13 is, please?</p> <p>20 A. Just so I'm clear, 13 is the</p> <p>21 stapled package?</p> <p>22 Q. Yes.</p> <p>23 A. Exhibit 13, my understanding is</p> <p>24 that Mr. Marzano used the Excel formula to</p> <p>25 calculate his least squares regression. So we</p>

<p>2688</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 stuck with the Excel product. And actually used</p> <p>3 Excel's multiple regression product to include a</p> <p>4 second variable in the model for calculating</p> <p>5 assets under management growth.</p> <p>6 Q. So you developed, you did this</p> <p>7 based on in response to Mr. Marzano's</p> <p>8 calculations?</p> <p>9 A. Yes. That, and Excel is an</p> <p>10 accepted tool for calculating such variables.</p> <p>11 Q. Tell me what Claimant's Exhibit 12</p> <p>12 is.</p> <p>13 A. Claimant's Exhibit 12 is a series</p> <p>14 of outputs between February 29, 2004 and</p> <p>15 December 2, 2005, using this improved regression</p> <p>16 analysis where we now considered both stock</p> <p>17 market returns as well as date in calculating</p> <p>18 assets under management or</p> <p>19 forecasting assets under management.</p> <p>20 Q. Historically, looking back, based</p> <p>21 upon actual returns?</p> <p>22 A. That's exactly right.</p> <p>23 We used, if you look back to</p> <p>24 Claimant's 13, the second page there shows you</p> <p>25 the inputs that were calculated or used. Column</p>	<p>2690</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 A. That's exactly right.</p> <p>3 MR. GOOD: I'd like to hand to the</p> <p>4 panel what would be Claimant's Exhibits</p> <p>5 12, 13, and 14 and move them, introduce</p> <p>6 them into evidence.</p> <p>7 THE CHAIRMAN: Mr. Campbell?</p> <p>8 MR. CAMPBELL: I've never seen them</p> <p>9 before, Mr. Chairman. I won't know what</p> <p>10 they are and what they mean until the</p> <p>11 witness testifies. Other than an</p> <p>12 objection they were not previously</p> <p>13 provided to me, I don't have an objection</p> <p>14 it to.</p> <p>15 THE CHAIRMAN: Claimant's 12, 13</p> <p>16 and 14 are all in evidence.</p> <p>17 (Claimant's Exhibits 12 through 14</p> <p>18 inclusive, previously marked for</p> <p>19 identification, are received in evidence</p> <p>20 as of this date.)</p> <p>21 MR. GOOD: The multiple regression</p> <p>22 forecasting would be No. 12. The</p> <p>23 two-page is No. 13. And historical asset</p> <p>24 analysis will be 14.</p> <p>25 THE CHAIRMAN: Thank you.</p>
<p>2689</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 1, assets under management, and column 2, date,</p> <p>3 are identical to the inputs in Mr. Marzano's</p> <p>4 calculation.</p> <p>5 Q. And that's based upon information</p> <p>6 that Mr. Marzano provided to us?</p> <p>7 A. Yes, it was. I did not</p> <p>8 independently verify those numbers.</p> <p>9 Q. Explain what Exhibit No. 14 is.</p> <p>10 A. I'm sorry?</p> <p>11 Q. I didn't give it to you.</p> <p>12 A. That's 12, I believe. Oh, I'm</p> <p>13 sorry. Now I understand. Mr. Campbell has 14.</p> <p>14 MR. GOOD: I apologize. Here you</p> <p>15 go, Tom. I thought I had given it to</p> <p>16 him.</p> <p>17 THE WITNESS: There's two boxes on</p> <p>18 exhibit --</p> <p>19 Q. Just explain what it is.</p> <p>20 A. On Exhibit 14 the top box is an</p> <p>21 analysis of the monthly changes in Mr. Marzano's</p> <p>22 assets and the monthly change in stock returns.</p> <p>23 Q. And it's based upon information and</p> <p>24 numbers developed by Mr. Marzano that he</p> <p>25 presented?</p>	<p>2691</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 ARBITRATOR PETRIE: Not to be</p> <p>3 confused with Exhibit 11 which has the</p> <p>4 same caption on it.</p> <p>5 MR. GOOD: Right.</p> <p>6 THE CHAIRMAN: Okay, Mr. Good.</p> <p>7 MR. GOOD: Yes. Thank you.</p> <p>8 Q. Does it pay to start with Exhibit</p> <p>9 No. 13, Mr. Dahl?</p> <p>10 A. Yes.</p> <p>11 Q. Would you explain to the panel</p> <p>12 Exhibit No. 13, please.</p> <p>13 A. Exhibit No. 13 is a two-page</p> <p>14 document that includes an improvement on Mr.</p> <p>15 Marzano's original regression analysis to</p> <p>16 include the impact of the S&amp;P 500 and its</p> <p>17 relationship to his assets under management</p> <p>18 growth.</p> <p>19 Q. Now, you used the word</p> <p>20 "improvement."</p> <p>21 Tell the panel what you mean by the</p> <p>22 word "improvement."</p> <p>23 A. By adding another variable that</p> <p>24 clearly has direct and positive relationship</p> <p>25 with asset</p>

<p style="text-align: right;">2692</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 growth, we increased the ability of the model</p> <p>3 to explain changes in historical asset under</p> <p>4 management numbers.</p> <p>5 In this case, Mr. Marzano's, the</p> <p>6 explainability went from his original model</p> <p>7 which appeared to explain 93 percent of all</p> <p>8 changes in assets variability to 99.25 percent</p> <p>9 of the change in assets under management now</p> <p>10 being explained by this current model.</p> <p>11 Q. Is there a mathematical symbol or</p> <p>12 something that you call that?</p> <p>13 A. That's termed an r-squared. It's a</p> <p>14 measure of the variability between expected and</p> <p>15 actual outcomes when a mathematical equation is</p> <p>16 run against historical data.</p> <p>17 Q. Now, I believe that Mr. Marzano</p> <p>18 testified previously that the r-squared factor</p> <p>19 that he utilized was 93. Now that sounds pretty</p> <p>20 good.</p> <p>21 A. Right.</p> <p>22 Q. What was the r-squared factor based</p> <p>23 upon the information you developed?</p> <p>24 A. 99.25.</p> <p>25 Q. Tell me what the difference is</p>	<p style="text-align: right;">2694</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 information?</p> <p>3 A. Stock market returns, as well as</p> <p>4 time.</p> <p>5 Q. Does that make the model that you</p> <p>6 developed statistically more significant?</p> <p>7 A. It is a statistically more</p> <p>8 significant model, yes.</p> <p>9 Q. What does the phrase statistically</p> <p>10 significant mean for the panel?</p> <p>11 A. The test of statistical</p> <p>12 significance is an important part of applying</p> <p>13 regression analysis. It implies that the model</p> <p>14 which is ultimately simply a hypothesis about</p> <p>15 how the future will unfold can be better</p> <p>16 explained or likely explained by using or</p> <p>17 considering the variables that are in a specific</p> <p>18 model. And when a model is statistically not</p> <p>19 significant, then its ability to forecast</p> <p>20 historical factors is lower, and in this case,</p> <p>21 much lower than what a model like this would</p> <p>22 suggest.</p> <p>23 Q. Would you go through your worksheet</p> <p>24 here, Exhibit No. 13.</p> <p>25 A. Sure.</p>
<p style="text-align: right;">2693</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 between that and what the significance of that</p> <p>3 is to the model.</p> <p>4 A. It means that the model now better</p> <p>5 explains variability in assets under management</p> <p>6 growth at the time.</p> <p>7 Q. When you say "better explains,"</p> <p>8 what does that mean?</p> <p>9 A. It means that when we look back at</p> <p>10 the historical 14 months that are being utilized</p> <p>11 in this case, and look at actual assets under</p> <p>12 management growth by using two variables instead</p> <p>13 of one, we now have a better ability to explain</p> <p>14 changes in the assets under management growth on</p> <p>15 a month-by-month basis. So that going forward</p> <p>16 we now know that by adding the second variable</p> <p>17 we have a model that better explains projections</p> <p>18 or forecasted asset growth.</p> <p>19 Q. What is it that made it, to use</p> <p>20 your phrase, better? What made this model</p> <p>21 better?</p> <p>22 A. It explains a higher percentage of</p> <p>23 asset variability or historical variability in</p> <p>24 the actual monthly asset growth.</p> <p>25 Q. Through the use of what</p>	<p style="text-align: right;">2695</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 ARBITRATOR COHEN: Mr. Good, I'm</p> <p>3 having some difficulty hearing the</p> <p>4 witness.</p> <p>5 Can I ask for a favor, please.</p> <p>6 MR. GOOD: Whatever you need,</p> <p>7 please. Would you like me to switch</p> <p>8 seats? Why don't we do that. Not a</p> <p>9 problem. That makes sense.</p> <p>10 Let's do that.</p> <p>11 Q. Are you ready?</p> <p>12 A. You bet.</p> <p>13 Q. Go ahead. Please explain your</p> <p>14 worksheet, Exhibit 13.</p> <p>15 A. Let's start with the second page,</p> <p>16 the back stapled page.</p> <p>17 This is the series of inputs which</p> <p>18 we've discussed previously. Column Nos. 1 and 2</p> <p>19 are identical, if I'm not mistaken, to Mr.</p> <p>20 Marzano's input data in his original regression</p> <p>21 analysis.</p> <p>22 Q. Keep your voice up.</p> <p>23 A. You bet.</p> <p>24 Column No. 3 is the addition of a</p> <p>25 third set of variables, that being the Standard</p>

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1 NASD Arbitration - December 5, 2005  
2 & Poor's 500 for each of the specified dates in  
3 the middle column.  
4 So sort of to continue the  
5 discussion in terms of a regression analysis, we  
6 are considering the implications of time and  
7 market growth on the change in the first column,  
8 that being assets under management.  
9 Q. Okay.  
10 A. The first page provides a number of  
11 outputs that are calculated by using a  
12 regression analysis such as this. The multiple  
13 regression equation is the equation for the line  
14 that explains the data set.  
15 I believe Mr. Marzano testified to  
16 the line being a best fit line or a line that  
17 minimizes the difference between actual data and  
18 forecasted data. As you can see, that line is  
19 there.  
20 The second column over provides  
21 some data.  
22 Q. What is that second column called?  
23 A. Independent analysis. I'm sorry.  
24 That would be second box over.  
25 Q. Right.

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1 NASD Arbitration - December 5, 2005  
2 A. It provides some data relative to  
3 each of the inputs and how they are relevant to  
4 the output. In this case, the output is the  
5 assets under management.  
6 Q. Explain what it is you're looking  
7 to do there.  
8 A. The model here tells us that both  
9 of these factors, both date and time, excuse me,  
10 time and the Standard & Poor's index alone are  
11 very important explaining factors in the  
12 modeling of assets under management growth.  
13 Q. Okay.  
14 A. There are a couple of additional  
15 tests here. The test, particularly  
16 statistically significance, that are included on  
17 this page. But really, the focus of this  
18 analysis should be on the first two points.  
19 Q. Okay.  
20 A. Two variables highly correspond  
21 with the assets under management growth. And  
22 they have a strong degree of explaining power in  
23 terms of forecasting. And a final note: They  
24 should both be considered together. You should  
25 not run a model of just one of these two

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1 NASD Arbitration - December 5, 2005  
2 variables.  
3 Q. Bring me down to the bottom of the  
4 page and explain what that is, please.  
5 A. The line you see there is the line  
6 that is forecasted by use of the mathematical  
7 equation shown slightly above it. 29.6 times  
8 date plus 63.0 four times Standard & Poor's.  
9 Q. I don't have any idea what that  
10 means. So please explain to the panel in  
11 somewhat understandable terms, in layman terms  
12 --  
13 A. I'll do my best.  
14 Q. -- what it is you're showing here.  
15 A. What the mathematical equation  
16 shows is the relationship, the mathematical  
17 relationship between Standard & Poor's and any  
18 specific time and assets under management and  
19 date at any specific time and assets under  
20 management.  
21 It tells you effectively at a given  
22 time at a given rate for the Standard & Poor's  
23 500, your closing price for the Standard &  
24 Poor's 500, what the outcome would be for  
25 expected assets under management at that point

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1 NASD Arbitration - December 5, 2005  
2 in time.  
3 It's done by looking historically  
4 over the 14 months that are included in the data  
5 set. And by effectively developing a  
6 mathematical relationship between change in one  
7 variable, this being Standard & Poor's or time,  
8 and the outcome assets under management.  
9 Q. Let me stop you here.  
10 Previously you testified that using  
11 those 14 months was inappropriate because it was  
12 a shortened time frame.  
13 A. Right.  
14 Q. Why is it appropriate for you to  
15 utilize that 14 months?  
16 A. It would be far better to use a  
17 longer period of time.  
18 Q. Okay.  
19 A. The assets under management data  
20 was not available over the longer period of  
21 time. And we were simply, to be honest with  
22 you, looking at Mr. Marzano's work and the  
23 reasonableness of it.  
24 By holding constant or by adding  
25 Standard & Poor's as a variable, we're able to



<p>2700</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 hold constant the effect of the stock market</p> <p>3 returns on his asset growth, and thereby,</p> <p>4 effectively improve the model over that</p> <p>5 shortened period of time because we've taken</p> <p>6 that wild fluctuation in the market out of the</p> <p>7 equation.</p> <p>8 Q. So the adding of the S&amp;P 500</p> <p>9 improves the statistical significance of the</p> <p>10 modeling of the equation?</p> <p>11 A. Yes, it did.</p> <p>12 Q. Anything else on this first page?</p> <p>13 A. No.</p> <p>14 Q. Let me ask you to take a look at</p> <p>15 Claimant's No. 12.</p> <p>16 A. Yes.</p> <p>17 Q. And explain to the panel what that</p> <p>18 exhibit is, please.</p> <p>19 A. This is the regression analysis</p> <p>20 looking forward, using the mathematical equation</p> <p>21 that was forecasted, using Excel's multiple</p> <p>22 regression analysis.</p> <p>23 We then looked at the Standard &amp;</p> <p>24 Poor's 500 over a series of time, dates over a</p> <p>25 series of time through to December 2nd. And</p>	<p>2702</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 growing from 69.2 million to 95.8 million over</p> <p>3 the 18, 20 months. The column aside that is an</p> <p>4 inclusion of some statistical data that gives</p> <p>5 you an idea as to what our expected parameters</p> <p>6 around those based on the model inputs are.</p> <p>7 It basically says starting in</p> <p>8 February 29th that anything between 68.3 and</p> <p>9 about 70.2 million, if it's within the realm of</p> <p>10 the population data, this is a statistical tool</p> <p>11 that allows us to get a handle on reasonableness</p> <p>12 of an output relative to actual occurrences.</p> <p>13 Q. Now, this forecasting includes an</p> <p>14 assumption; is that correct?</p> <p>15 A. Yes.</p> <p>16 Q. What is that assumption?</p> <p>17 A. The primary assumption here is that</p> <p>18 100 percent of the asset base of Mr. Marzano</p> <p>19 would have carried forward with him to</p> <p>20 MultiFinancial. There's no implication, there's</p> <p>21 no ability for this model as structured to</p> <p>22 account for the single or one-time effects of</p> <p>23 moving assets to the new broker-dealer.</p> <p>24 Q. So this would assume either Mr.</p> <p>25 Marzano staying at AEFA and what the effect of</p>
<p>2701</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 forecasted the expected, based on that</p> <p>3 mathematical equation, the expected assets under</p> <p>4 management for each of these periods of time.</p> <p>5 Column 1 shows you a series of</p> <p>6 dates that would be in the future or in the</p> <p>7 future relative to the stopping point of the</p> <p>8 regression analysis. That is from the point of</p> <p>9 leaping up, which is February 29, 2004, how does</p> <p>10 this linear line forecast assets, given the</p> <p>11 occurrences in the stock market.</p> <p>12 Q. Why did you select these dates?</p> <p>13 A. They're actually quarterly dates</p> <p>14 through 9/30. And I included 10/31 and</p> <p>15 12/2/2005 simply to effectively update the data.</p> <p>16 Q. Please explain --</p> <p>17 A. Sure.</p> <p>18 Q. -- what these numbers show.</p> <p>19 A. The dates, as we move toward the</p> <p>20 corresponding S&amp;P 500 is provided for each of</p> <p>21 those dates. Based on the relationship between</p> <p>22 assets under management and time, there's a</p> <p>23 forecasting of actual assets that would be</p> <p>24 expected going forward from these dates.</p> <p>25 The output as you can see is</p>	<p>2703</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 the market would be on his book of business at</p> <p>3 that point, or 100 percent of the assets</p> <p>4 traveling with him to MultiFinancial?</p> <p>5 A. Yes.</p> <p>6 Q. What else does this show us?</p> <p>7 A. I think that's it. I think we've</p> <p>8 covered everything. It kind of shows, the way</p> <p>9 to probably best look at this is the last two</p> <p>10 columns; the plus or minus one standard</p> <p>11 deviation.</p> <p>12 The model says better than a</p> <p>13 specific output is that the model explains</p> <p>14 assets under management for the current period</p> <p>15 of somewhere between 94.8 and \$96.8 million.</p> <p>16 That would be the reasonable realms of the</p> <p>17 model's explaining powers.</p> <p>18 Q. Now, these numbers are not the end</p> <p>19 result of how you would evaluate the value of</p> <p>20 his book of business; is it?</p> <p>21 A. No.</p> <p>22 Q. What else do you need to consider?</p> <p>23 A. This is based on Mr. Marzano's</p> <p>24 testimony. But it's my understanding that</p> <p>25 approximately 210 clients had been added in the</p>

<p>2704</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 two years immediately prior to leaving American</p> <p>3 Express.</p> <p>4 Q. What does that mean?</p> <p>5 A. It means our calculation shows he</p> <p>6 had about 253 clients on February 29, 2004. It</p> <p>7 means these clients are less than, on average,</p> <p>8 less than two years with Mr. Marzano. There is</p> <p>9 a very real effect of time and your retention of</p> <p>10 assets. There is a natural tendency for clients</p> <p>11 to change advisors over time. I believe, in</p> <p>12 fact, Mr. Marzano's own analysis suggests a</p> <p>13 five-year lifespan for his clients.</p> <p>14 What this means is that since Mr.</p> <p>15 Marzano was at most four years into a</p> <p>16 relationship with his clients, and based on the</p> <p>17 number of clients he added in the two years</p> <p>18 prior to leaving and his actual client numbers,</p> <p>19 probably significantly less than four years into</p> <p>20 a relationship he had not begun to experience</p> <p>21 natural attrition of his client base. That is a</p> <p>22 factor that should have been considered in</p> <p>23 any meaningful analysis as well.</p> <p>24 Q. In studies in the practice that you</p> <p>25 do, is there a percentage of business that when</p>	<p>2706</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 we did, in fact, head down that road.</p> <p>3 THE CHAIRMAN: I understand. And</p> <p>4 we'll let you continue your questioning.</p> <p>5 MR. CAMPBELL: With all due</p> <p>6 respect, Mr. Chairman, why don't we let</p> <p>7 him go down the road and let's see if he</p> <p>8 is an expert on that subject as opposed</p> <p>9 to what he covered last time.</p> <p>10 ARBITRATOR PETRIE: I think we just</p> <p>11 ruled on that point. And given that</p> <p>12 we've qualified this witness as an expert</p> <p>13 in valuation, and valuation is obviously</p> <p>14 something that takes into account</p> <p>15 attrition among other things, we're</p> <p>16 satisfied that he can talk to this.</p> <p>17 THE CHAIRMAN: If in impeaching</p> <p>18 him, Mr. Campbell, you need to bring that</p> <p>19 out, feel free to do so. But we're</p> <p>20 allowing Mr. Good to continue.</p> <p>21 Q. Do you recall the question?</p> <p>22 A. I do.</p> <p>23 Q. Go ahead.</p> <p>24 A. There is one specific study that's</p> <p>25 performed regularly, I want to say annually, but</p>
<p>2705</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 an advisor leaves one broker-dealer and goes to</p> <p>3 another, is there an identifiable percentage for</p> <p>4 whatever reason --</p> <p>5 A. Right.</p> <p>6 Q. -- that does not follow that</p> <p>7 broker?</p> <p>8 MR. CAMPBELL: Objection, Mr.</p> <p>9 Chairman. I don't think this witness is</p> <p>10 qualified to give that particular</p> <p>11 opinion. He has not testified about his</p> <p>12 background, his experience, or anything</p> <p>13 to do with competitive hiring,</p> <p>14 competitive environment in moving from</p> <p>15 one broker-dealer to another. Valuing</p> <p>16 practices, yes. Litigation support, yes.</p> <p>17 But I see no evidence that he's an</p> <p>18 expert for that subject.</p> <p>19 MR. GOOD: If the panel will</p> <p>20 recall, I began to go down that road with</p> <p>21 him last week, to go through those issues</p> <p>22 and everybody said we think he's an</p> <p>23 expert. And I never went any further</p> <p>24 with that issue. But I can develop that</p> <p>25 if that's what the panel wants. But</p>	<p>2707</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 it might be by annually, by a company called FP</p> <p>3 Transitions. And FP Transitions is, they're</p> <p>4 really a business broker, for lack of a better</p> <p>5 way of describing them. But they did publish a</p> <p>6 report. The last one that I saw was in 2002. And</p> <p>7 the report suggests about a 5 percent attrition</p> <p>8 rate when a dealer, excuse me, when an advisor</p> <p>9 leaves broker-dealers.</p> <p>10 Q. And that 5 percent are assets that</p> <p>11 are free to leave, and easy to transfer by ACAT</p> <p>12 or whatever way, without taking into account any</p> <p>13 other type of limitations or negative financial</p> <p>14 impacts of a financial product on a client?</p> <p>15 A. It would be my belief that that's</p> <p>16 correct. It is not quite as clear as that in</p> <p>17 the data. I want to just qualify that.</p> <p>18 Q. All right.</p> <p>19 So at a minimum, 5 percent ought to</p> <p>20 have been evaluated or at least accounted for in</p> <p>21 this instance, correct?</p> <p>22 A. Yes. There had to be some</p> <p>23 transitory impact. And the 5 percent is the</p> <p>24 best market data that's available that I'm aware</p> <p>25 of.</p>

<p style="text-align: right;">2708</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 Q. Are we aware of certain transitory</p> <p>3 limitations from Mr. Marzano's own testimony</p> <p>4 that you have been able to determine?</p> <p>5 A. Right. There are some specific</p> <p>6 issues related to a significant set of the</p> <p>7 assets.</p> <p>8 Claimant's Exhibit 11, I believe,</p> <p>9 has a summary that might be helpful to refer</p> <p>10 back to.</p> <p>11 Q. Then let's go to Claimant's No. 11.</p> <p>12 A. I apologize for putting it at the</p> <p>13 very top and very bottom of the list. But the</p> <p>14 assets left at AEFA, client transferred assets</p> <p>15 not subject to redemption to MultiFinancial, I</p> <p>16 note there's a typo. The "not" shouldn't be</p> <p>17 there. I apologize for that.</p> <p>18 These are client transferred assets</p> <p>19 that are subject to redemption at AEFA. This</p> <p>20 number is generated in the following way: It</p> <p>21 was my understanding that Mr. Marzano testified</p> <p>22 there are about \$4 million in assets that he</p> <p>23 concedes are locked up, if you will, at American</p> <p>24 Express. And but for that lockup, would have</p> <p>25 transferred to him at MultiFinancial.</p>	<p style="text-align: right;">2710</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 line, assets at AEFA subject to</p> <p>3 redemption charges.</p> <p>4 THE WITNESS: Good question.</p> <p>5 ARBITRATOR PETRIE: Is the first</p> <p>6 line assets that didn't move, presumably</p> <p>7 because they were subject to redemption</p> <p>8 charges?</p> <p>9 THE WITNESS: That's right.</p> <p>10 Of the 18 million in assets that</p> <p>11 didn't move, that would be the component,</p> <p>12 it was originally, I believe, looked at</p> <p>13 and believed to be, and we've seen the</p> <p>14 data suggest about 6 million in assets.</p> <p>15 Of which Mr. Marzano, I believe, has</p> <p>16 testified is slightly incorrect. Or a</p> <p>17 couple of client accounts that shouldn't</p> <p>18 be included in that base. So we adjusted</p> <p>19 it to his oral testimony of \$4 million.</p> <p>20 And adjusted it downwards from there.</p> <p>21 The second part of that, the 3.9</p> <p>22 million is, we reviewed the \$11-plus</p> <p>23 million that remained in the accounts and</p> <p>24 looked at what level of those assets --</p> <p>25 these are clients who did not move money</p>
<p style="text-align: right;">2709</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 Q. Let me stop you there.</p> <p>3 You said it's your understanding</p> <p>4 that Mr. Marzano testified. From what do you</p> <p>5 base your understanding?</p> <p>6 A. Those are discussions with counsel.</p> <p>7 Q. Now, did you read Mr. Marzano's</p> <p>8 testimony as well?</p> <p>9 A. I didn't read that day's testimony.</p> <p>10 Q. Okay.</p> <p>11 A. That's since I finished.</p> <p>12 Q. Go on.</p> <p>13 A. The 4 million, it's also my</p> <p>14 understanding Mr. Marzano testified that that</p> <p>15 number's inflated because it includes -- it's a</p> <p>16 number as of September 2005. So what I did was,</p> <p>17 based on the market returns up above, I</p> <p>18 calculated what the gain on the asset base was</p> <p>19 and reduced those assets accordingly to 3.73</p> <p>20 million as shown in the top line there.</p> <p>21 ARBITRATOR PETRIE: Excuse me. I'm</p> <p>22 a little confused as to what's the</p> <p>23 difference between your first line there:</p> <p>24 Client transfer assets subject to</p> <p>25 redemption, MultiFinancial, and the last</p>	<p style="text-align: right;">2711</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 over to MultiFinancial, were also locked</p> <p>3 up by Class B mutual funds/annuities.</p> <p>4 So the 3.9 million is, if you</p> <p>5 think of it as the 18 million, is made up</p> <p>6 of a subset of clients. The 3.7 million</p> <p>7 is that subset of clients who did move</p> <p>8 some of their money over to plaintiff,</p> <p>9 while the 3.9 million is that subset of</p> <p>10 clients who moved no money to</p> <p>11 MultiFinancial.</p> <p>12 ARBITRATOR PETRIE: So that's the</p> <p>13 differential. It's a different client</p> <p>14 universe between the two numbers?</p> <p>15 THE WITNESS: Yes. That's correct.</p> <p>16 ARBITRATOR COHEN: So effectively</p> <p>17 what you're saying is that \$7.6 million</p> <p>18 worth of assets stayed there because they</p> <p>19 were subject to redemption?</p> <p>20 THE WITNESS: They were \$7.6</p> <p>21 million of assets that were locked up.</p> <p>22 It's not my testimony that they stayed</p> <p>23 there with any certainty.</p> <p>24 There's really two classifications</p> <p>25 of assets here: The 3.9 million that we</p>



<p>2712</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 know for certain stayed there based on</p> <p>3 Mr. Marzano's testimony, and an</p> <p>4 additional 3.9 million which would have</p> <p>5 been subject to significant redemption</p> <p>6 charges.</p> <p>7 ARBITRATOR PETRIE: In other words,</p> <p>8 what caused some confusion, at least for</p> <p>9 me, was the word less in front of the</p> <p>10 last line.</p> <p>11 THE WITNESS: Right.</p> <p>12 ARBITRATOR PETRIE: These are all</p> <p>13 added?</p> <p>14 THE WITNESS: Right, right.</p> <p>15 Q. Now, you also have additional names</p> <p>16 of certain clients.</p> <p>17 A. Right.</p> <p>18 Q. Tell me what the significance is of</p> <p>19 that being there.</p> <p>20 A. The five clients that are listed</p> <p>21 here, it is my understanding that none of these</p> <p>22 five clients had any intention of moving assets</p> <p>23 to MultiFinancial by Mr. Marzano's departure.</p> <p>24 The asset numbers that are included</p> <p>25 here are not the asset totals that you'll find</p>	<p>2714</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 Q. 14.</p> <p>3 A. Sure. I think we talked about the</p> <p>4 top of 14.</p> <p>5 Q. Let's go to Claimant's Exhibit No.</p> <p>6 14.</p> <p>7 Tell us what Exhibit No. 14 is and</p> <p>8 how that fits together with your analysis here.</p> <p>9 A. Sure.</p> <p>10 The top box, monthly assets per</p> <p>11 Marzano's work papers is simply the assets under</p> <p>12 management, indeed that we've been discussing</p> <p>13 this morning.</p> <p>14 The third column over shows the</p> <p>15 difference on a monthly basis between the</p> <p>16 numbers provided by Mr. Marzano, 5.9 million,</p> <p>17 2.9, et cetera.</p> <p>18 The middle column shows the market</p> <p>19 growth based on our projected 26.1 percent</p> <p>20 growth rate in assets.</p> <p>21 And the final column is really</p> <p>22 simply the monthly change minus the market</p> <p>23 growth to give you an idea as to what the asset</p> <p>24 growth on a client basis was for the period of</p> <p>25 time examined.</p>
<p>2713</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 on their statements. They are adjusted to</p> <p>3 remove all of their locked up securities, if you</p> <p>4 will. All of the securities that would be</p> <p>5 included in the redemption charges. I did that</p> <p>6 so we would avoid</p> <p>7 double-counting of the assets.</p> <p>8 Q. And the total that you come to?</p> <p>9 A. Slightly over \$11 million.</p> <p>10 Q. Now, what's the significance of</p> <p>11 that number relative to the analysis and a total</p> <p>12 that was presented by Mr. Marzano?</p> <p>13 A. The forecasting tool, the</p> <p>14 regression forecasting tool effectively assumes</p> <p>15 that when you jump off from February 29th to</p> <p>16 March 1st or from March 31st to April 1, 2004,</p> <p>17 you continue on the same trendline as you were</p> <p>18 before.</p> <p>19 The same asset base, the reduction</p> <p>20 in assets will effectively reduce or drop the</p> <p>21 line down in parallel fashion, pretty much in</p> <p>22 similar fashion to Mr. Marzano's testimony prior</p> <p>23 about how he raised the line. This would</p> <p>24 suggest an actual reduction in the line should</p> <p>25 be accounted for and considered.</p>	<p>2715</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 Q. Okay.</p> <p>3 A. The second box is our summary of</p> <p>4 the financial statements -- excuse me -- the</p> <p>5 broker's statements as provided.</p> <p>6 As you can see, we had total assets</p> <p>7 in March of 2004. We reviewed total asset</p> <p>8 statements totaling 70.2 million. In fact,</p> <p>9 actually almost 70.3 million. In September of</p> <p>10 2005 those AEFA assets were 18.6 million.</p> <p>11 As you move down, column by column,</p> <p>12 fixed assets and annuities were 32 percent in</p> <p>13 2004, 38 percent in 2005. Equities were 60.3</p> <p>14 percent in 2004, 50.5 in 2005.</p> <p>15 Money market, as I mentioned</p> <p>16 before, we included that as a component in the</p> <p>17 fixed income products was 7.7 percent to 11.3</p> <p>18 percent.</p> <p>19 We also looked at clients greater</p> <p>20 than 60 years old per the statements and clients</p> <p>21 that reported on their AEFA filing to be relying</p> <p>22 on assets as a source of income.</p> <p>23 And I need to clarify something</p> <p>24 that I stated in our first session. It appears</p> <p>25 to me that we had an original statement that</p>



<p>2716</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 included a number of duplicate accounts. And</p> <p>3 the effect of that was to skew our first</p> <p>4 analysis of the data. We since corrected that.</p> <p>5 Q. What is the correction?</p> <p>6 A. The correction is to reduce the</p> <p>7 client assets, I believe it was my testimony the</p> <p>8 client assets, saved assets, if you will, was</p> <p>9 roughly 30 percent. As you can see, it's</p> <p>10 actually in March of 2004 about 13 percent.</p> <p>11 Q. Okay.</p> <p>12 A. It's higher, interestingly, the</p> <p>13 money that stayed over appears to be higher now.</p> <p>14 In other words, more people with saved assets</p> <p>15 stayed with American Express than left and went</p> <p>16 to MultiFinancial as a percentage of the total</p> <p>17 asset base.</p> <p>18 Q. Now, based upon your testimony</p> <p>19 today, those last two indicia, the client assets</p> <p>20 greater than 60 years old and client assets</p> <p>21 relying on saved assets, what is the statistical</p> <p>22 significance, what is the significance of that</p> <p>23 information relative to the modeling of the</p> <p>24 damage calculation?</p> <p>25 A. As I mentioned previously, we're</p>	<p>2718</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 assuming that it's correct on the American</p> <p>3 Express Financial Advisors planning statements,</p> <p>4 required them to indicate where their principal</p> <p>5 source of income is.</p> <p>6 It gives us further evidence as to</p> <p>7 whether or not these are clients that will be</p> <p>8 reducing their assets or living off of saved</p> <p>9 assets, or continuing to increase their asset</p> <p>10 base by adding to their mix or adding to their</p> <p>11 portfolio.</p> <p>12 Q. So at least, in part, part of your</p> <p>13 opinion is that the analysis done by Mr. Marzano</p> <p>14 is an incomplete analysis?</p> <p>15 A. Yes. I would agree with that</p> <p>16 statement.</p> <p>17 Q. Now, do you have an opinion as to</p> <p>18 what the regression analysis ought to show as of</p> <p>19 -- what is it that the regression analysis shows</p> <p>20 as of 10/31 of '05?</p> <p>21 A. For that?</p> <p>22 Q. The one that you performed.</p> <p>23 A. And I'll refer back to Claimant's</p> <p>24 Exhibit 12. The second to last line which, as</p> <p>25 you can see, shows an input for the Standard &amp;</p>
<p>2717</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 looking at a very short period of time here in</p> <p>3 terms of what we're regressing. And during that</p> <p>4 period of time there is clearly strong growth in</p> <p>5 Mr. Marzano's client base. So much so that his</p> <p>6 average client has not been with him a</p> <p>7 significant amount of time. As a result, the</p> <p>8 level of redemptions hadn't started to grow</p> <p>9 towards the industry average.</p> <p>10 In other words, his client base</p> <p>11 hadn't aged and started moving the assets. But</p> <p>12 they're getting really close. Particularly with</p> <p>13 about a quarter, slightly under a quarter of his</p> <p>14 total asset base clients over the age of 60,</p> <p>15 it's reasonable to assume that some of those</p> <p>16 will begin to redeem their securities. And that</p> <p>17 redemption may be at a significantly higher rate</p> <p>18 than his current rate. And that's another factor</p> <p>19 that should be considered in a forward-looking</p> <p>20 model.</p> <p>21 Q. What about the second item, client</p> <p>22 assets relying on saved assets, what is the</p> <p>23 significance of that?</p> <p>24 A. It's a similar test. It's a</p> <p>25 similar consideration. Because the information,</p>	<p>2719</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 Poor's of 12/07 shows estimated assets at 10/31</p> <p>3 of about 91.2 million.</p> <p>4 The regression as run with those</p> <p>5 two inputs suggests assets under management of</p> <p>6 somewhere between 90.2 and 92.2 million would be</p> <p>7 reasonable based on those two input factors in</p> <p>8 the regression model.</p> <p>9 Q. What was the regression analysis</p> <p>10 number that Mr. Marzano utilized?</p> <p>11 A. 127 million, including the</p> <p>12 additional 9 million, the linear increase.</p> <p>13 Q. Now, from this number, from this</p> <p>14 91.2 to 92.2, that is, again, assuming that 100</p> <p>15 percent of the assets moved over or stayed with</p> <p>16 Mr. Marzano, correct?</p> <p>17 A. Yes, it is. Yes.</p> <p>18 Q. From this point how do you now</p> <p>19 complete the analysis after that?</p> <p>20 A. Based on the mathematical equation</p> <p>21 here and those additional assets, you would</p> <p>22 subtract those from this output dollar-for-</p> <p>23 dollar.</p> <p>24 Q. What does that number then become?</p> <p>25 A. It would actually be -- let me just</p>

<p style="text-align: right;">2720</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 refer back, I apologize, to Exhibit 11.</p> <p>3 11 million less than 90 or 92</p> <p>4 million would give you a number of between 80 or</p> <p>5 81 million as an indicated assets under</p> <p>6 management base.</p> <p>7 Q. Do you recall what Mr. Marzano has</p> <p>8 today?</p> <p>9 A. I have not reviewed the statement.</p> <p>10 But it's my understanding it's about 94 million</p> <p>11 as of September 30th, if I'm not mistaken.</p> <p>12 Q. Greater than what the multiple</p> <p>13 regression forecasting would demonstrate?</p> <p>14 A. That's correct.</p> <p>15 Q. And therefore, he would have no</p> <p>16 damages?</p> <p>17 A. That's absolutely right.</p> <p>18 Q. Now, other factors relative to how</p> <p>19 the numbers could be affected and moved to a</p> <p>20 client asset, would errors in contacting clients</p> <p>21 or delays in contacting clients by Mr. Marzano</p> <p>22 have an effect?</p> <p>23 A. I think it's undeniably in evidence</p> <p>24 that Mr. Marzano believes it did have that</p> <p>25 implication. It's reasonable to assume that the</p>	<p style="text-align: right;">2722</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 is entitled, "Clients That Had Invested</p> <p>3 With aEFA And Opened Accounts At</p> <p>4 MultiFinancial." It's Claimant's Exhibit</p> <p>5 No. 7.</p> <p>6 THE CHAIRMAN: Yes. Give Mr.</p> <p>7 Campbell a moment.</p> <p>8 MR. GOOD: Yes, of course.</p> <p>9 MR. CAMPBELL: All right.</p> <p>10 Q. Owen, have you had an opportunity</p> <p>11 to review Claimant's Exhibit No. 7?</p> <p>12 A. Yes, I have.</p> <p>13 Q. Now, what does that information,</p> <p>14 what does that information develop for you?</p> <p>15 A. This is a list of clients by ID</p> <p>16 number and dollar amounts in accounts as of</p> <p>17 September 2005 for clients who left, who opened</p> <p>18 accounts at MultiFinancial with Mr. Marzano, but</p> <p>19 retained some asset balance at American Express</p> <p>20 Financial</p> <p>21 Advisors.</p> <p>22 Q. Does that information on Claimant's</p> <p>23 Exhibit No. 7 correlate to a number?</p> <p>24 A. Yes.</p> <p>25 Q. That you've utilized in your</p>
<p style="text-align: right;">2721</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 failure to contact clients upon leaving would</p> <p>3 have a negative impact on your ability to</p> <p>4 maintain clients.</p> <p>5 MR. GOOD: If the panel would give</p> <p>6 me a moment...</p> <p>7 THE CHAIRMAN: Sure.</p> <p>8 MR. GOOD: May we step outside for</p> <p>9 a moment because we may be close to</p> <p>10 completed.</p> <p>11 THE CHAIRMAN: You want to take a</p> <p>12 morning break?</p> <p>13 MR. GOOD: That will be fine.</p> <p>14 THE CHAIRMAN: Back in 10, 15</p> <p>15 minutes.</p> <p>16 MR. GOOD: Yes.</p> <p>17 (Short recess.)</p> <p>18 THE CHAIRMAN: Mr. Good, back on</p> <p>19 the record.</p> <p>20 MR. GOOD: Thank you. Just a few</p> <p>21 more questions. BY MR. GOOD:</p> <p>22 Q. Owen, I want to show you Claimant's</p> <p>23 Exhibit No. 7 that has previously been</p> <p>24 introduced into evidence.</p> <p>25 MR. GOOD: And, for the panel, that</p>	<p style="text-align: right;">2723</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 calculations?</p> <p>3 A. Yes. It's the top line. Going</p> <p>4 back to Claimant's Exhibit 11...</p> <p>5 Q. 11?</p> <p>6 A. The top line in the bottom box,</p> <p>7 3,734,000. It is the 6 million minus 2 million</p> <p>8 as testified to by Mr. Marzano of assets that he</p> <p>9 disputes the validity of on this list.</p> <p>10 Q. I understand.</p> <p>11 A. Adjusted for a 4 percent market</p> <p>12 growth rate over a period of time, September-</p> <p>13 October 2005 back to March 2004.</p> <p>14 Q. Now, the bottom number on</p> <p>15 Claimant's Exhibit No. 11, the 3.9 million --</p> <p>16 A. Yes.</p> <p>17 Q. -- now that number are assets that</p> <p>18 stayed at American Express with no</p> <p>19 MultiFinancial accounts, correct?</p> <p>20 A. That's exactly right.</p> <p>21 Q. How did you develop that</p> <p>22 information?</p> <p>23 A. We have a spreadsheet with the</p> <p>24 clients listed and the assets by type. And we</p> <p>25 cross-referenced the clients, the total clients</p>

<p>2724</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 that stayed with American Express, or maintained</p> <p>3 accounts I should say, as of September 2005 at</p> <p>4 American Express against this client list here.</p> <p>5 The clients who are not on this list.</p> <p>6 MR. ZARETSKY: "This" meaning?</p> <p>7 Q. Meaning?</p> <p>8 A. Exhibit 7 list.</p> <p>9 Constitutes our subset we were</p> <p>10 chatting about earlier with the II and change</p> <p>11 million dollars' worth of clients who had assets</p> <p>12 at American Express and did not open accounts at</p> <p>13 MultiFinancial.</p> <p>14 Q. But you went into the actual</p> <p>15 account statements?</p> <p>16 A. We did.</p> <p>17 Q. And reviewed those?</p> <p>18 A. That's right.</p> <p>19 Q. So you went into the March of '04</p> <p>20 and '05 account statements that were presented</p> <p>21 to you?</p> <p>22 A. In the March of '04 statements that</p> <p>23 were provided to us for all the clients who</p> <p>24 maintained accounts at American Express and are</p> <p>25 not on this list.</p>	<p>2726</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 reflected by U.S. Government bonds has no place</p> <p>3 in the forecasting of assets under management in</p> <p>4 broker-dealers' concessions and the present</p> <p>5 valuing of those cash flows back to today.</p> <p>6 Q. Now, while I have little doubt that</p> <p>7 the panel understands what a discount rate is --</p> <p>8 A. Yes.</p> <p>9 Q. -- explain, by using a 5 percent</p> <p>10 discount rate, what Mr. Marzano is telling the</p> <p>11 panel and why that's an incorrect percentage and</p> <p>12 assumption.</p> <p>13 A. Implicitly, Mr. Marzano is saying</p> <p>14 that by investing \$2.0 million in an asset</p> <p>15 that's secured by his prospective client base,</p> <p>16 that \$33 million in clients that he's purporting</p> <p>17 to have lost as a result of this action, a</p> <p>18 reasonable investor would accept a five-year</p> <p>19 return of 5 percent on an asset that's secured</p> <p>20 by such assets.</p> <p>21 Another way of looking at it is, if</p> <p>22 Mr. Marzano had a choice between investing \$2</p> <p>23 million in a \$33 million book of business or \$2</p> <p>24 million in a government/stock market, he should</p> <p>25 accept the exact</p>
<p>2725</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 Q. And that's how that number of 3.9</p> <p>3 million was developed, off of the actual account</p> <p>4 statements?</p> <p>5 A. That's exactly right.</p> <p>6 Q. That number 3.9 represents not the</p> <p>7 total number of assets, but only those assets</p> <p>8 that are locked up as annuities, B shares, or</p> <p>9 insurance, or money that would have a negative</p> <p>10 financial impact on a client to transfer?</p> <p>11 A. That's right. It's significantly</p> <p>12 annuities and B shares. Yes.</p> <p>13 Q. Now, one other issue that I want to</p> <p>14 discuss with you that Mr. Marzano testified to.</p> <p>15 And that is a discount rate.</p> <p>16 A. Right.</p> <p>17 Q. Now, notwithstanding the fact that</p> <p>18 the regression analysis that was done as a</p> <p>19 complete analysis demonstrates that there are no</p> <p>20 damages to Mr. Marzano, the discount rate of GDC</p> <p>21 that Mr. Marzano utilized was 5 percent.</p> <p>22 Is that a correct figure?</p> <p>23 A. This is an area that we spend a</p> <p>24 preponderance of our time on in a valuation</p> <p>25 field. A 5 percent discount rate, a rate that's</p>	<p>2727</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 same rate of return between those two</p> <p>3 investment choices.</p> <p>4 Q. In your practice and in your</p> <p>5 experience, is that a correct number?</p> <p>6 A. No.</p> <p>7 Q. Is that a correct valuation that a</p> <p>8 representative or advisor ought to be paying --</p> <p>9 A. No.</p> <p>10 Q. -- for this book of business?</p> <p>11 A. No.</p> <p>12 Q. Why not?</p> <p>13 A. The risks associated with a</p> <p>14 forecasted cash flow that is based on assets</p> <p>15 under management and eventually gross dealer</p> <p>16 concession and then should have been net income,</p> <p>17 is a forecast that is inherent with significant</p> <p>18 forecasting risk, not surprisingly. And there's</p> <p>19 no way effectively around that.</p> <p>20 At the end of the day, a forecast</p> <p>21 is only as good as your forecast of the future.</p> <p>22 We don't know what the stock market will do on</p> <p>23 an ex-ante basis as we sit here at February</p> <p>24 2005. We don't know what asset growth rates are</p> <p>25 going to be.</p>

<p style="text-align: right;">2728</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 There are significant competitive</p> <p>3 issues in the market that we're familiar with</p> <p>4 such as an increase in the number of reps and</p> <p>5 advisors on an annual basis. These factors are</p> <p>6 all factors that eventually affect the discount</p> <p>7 rate or the rate of return required to discount</p> <p>8 a future set of cash flows back to present</p> <p>9 value.</p> <p>10 Q. Does that include the calculations</p> <p>11 that he did before about the stock market</p> <p>12 growth, that period of time that there was an</p> <p>13 abnormally high growth versus a period of time</p> <p>14 where the market was moving sideways or slower?</p> <p>15 A. Yes.</p> <p>16 Q. And that's one of the reasons why a</p> <p>17 5 percent discount rate is inappropriate?</p> <p>18 A. That's right.</p> <p>19 Q. What about the amount of money that</p> <p>20 didn't move?</p> <p>21 A. Again, these are all factors,</p> <p>22 particularly when you're talking about</p> <p>23 transition of a book of business either from one</p> <p>24 broker-dealer to another or in the case of the</p> <p>25 sale of a practice from one advisor to another.</p>	<p style="text-align: right;">2730</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 forward as far as forecasting goes.</p> <p>3 Q. And therefore, the assets under</p> <p>4 management utilized by Mr. Marzano were</p> <p>5 incorrect, correct?</p> <p>6 A. Correct.</p> <p>7 Q. Yes?</p> <p>8 A. Yes.</p> <p>9 Q. And the discount factor utilized by</p> <p>10 Mr. Marzano was incorrect?</p> <p>11 A. Yes.</p> <p>12 Q. And that's because he didn't take</p> <p>13 these factors into account in developing his</p> <p>14 discount factor?</p> <p>15 A. That's exactly right.</p> <p>16 Q. In your experience and in your</p> <p>17 business, what is an appropriate discount factor</p> <p>18 for a book of business like Mr. Marzano's and</p> <p>19 why?</p> <p>20 A. The typical rates of return for</p> <p>21 very similar books of business that we value on</p> <p>22 a regular basis is about 18 to 22 percent.</p> <p>23 That's for the sale of a practice.</p> <p>24 Now, there's a couple of things</p> <p>25 that are important to note here. There's not a</p>
<p style="text-align: right;">2729</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 These are all factors that have</p> <p>3 significant implications on the rates of return</p> <p>4 that</p> <p>5 are necessary to induce an investor to purchase</p> <p>6 a book of business.</p> <p>7 Q. Other factors, aging of the book of</p> <p>8 business?</p> <p>9 A. Yes.</p> <p>10 Q. Whether individuals are using money</p> <p>11 to purchase second homes or other types of</p> <p>12 consumer oriented investments or luxuries?</p> <p>13 A. Yes. Very much so.</p> <p>14 Q. What about change in employment</p> <p>15 status?</p> <p>16 A. The change, you're talking about</p> <p>17 the client base?</p> <p>18 Q. Yes.</p> <p>19 A. Those can all be implications that</p> <p>20 affect the future of growth in assets. Also</p> <p>21 factors such as, for example, relative</p> <p>22 profitability of one planner's book of business</p> <p>23 versus another. Relative duration or relative</p> <p>24 age of the base or book of business. Younger or</p> <p>25 new books of business have higher risks going</p>	<p style="text-align: right;">2731</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 direct correlation between a sale of a practice</p> <p>3 and Mr. Marzano's transferrance from broker-</p> <p>4 dealer. Therefore, we would have spent a lot</p> <p>5 more time analyzing the rate of return issue if</p> <p>6 it was relevant.</p> <p>7 But as I mentioned to begin with,</p> <p>8 we don't see that there's an assets under</p> <p>9 management deficiency here. And, so really, the</p> <p>10 discount rate issue, if we were to run the</p> <p>11 model, would be moot. There are no asset losses.</p> <p>12 If there were, however, we would need to</p> <p>13 develop a rate of return that's consistent with</p> <p>14 the risks associated with Mr. Marzano's</p> <p>15 forecast.</p> <p>16 To give you an example of the</p> <p>17 implications, if you run the same analysis as</p> <p>18 Mr. Marzano's with an 18 percent discount rate,</p> <p>19 the damages calculation is 25 percent lower. If</p> <p>20 you run it somewhere in between 5 and 18</p> <p>21 percent, just for sake of argument, 12 percent,</p> <p>22 the rate of return is 15 percent lower.</p> <p>23 MR. GOOD: Mr. Chairman, I have</p> <p>24 nothing further of the witness at this</p> <p>25 moment.</p>



<p style="text-align: right;">2732</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 THE CHAIRMAN: Thank you.</p> <p>3 Mr. Campbell, do you need a few</p> <p>4 moments?</p> <p>5 MR. CAMPBELL: I'm going to try and</p> <p>6 proceed, Mr. Chairman. Because of the</p> <p>7 newness of these numbers, and we're</p> <p>8 still, these exhibits we're still trying</p> <p>9 to understand them, I'm going to have a</p> <p>10 lot of interaction with Frank as I do</p> <p>11 this. But to try and move it along,</p> <p>12 rather than go out and get a list and</p> <p>13 come back in, we'll just try to work it</p> <p>14 as we go. So Frank may be supplying some</p> <p>15 of the questions directly.</p> <p>16</p> <p>17 CROSS-EXAMINATION</p> <p>18 BY CAMPBELL:</p> <p>19 Q. Just to pick up on that last point,</p> <p>20 Mr. Dahl, can you distinguish for me the</p> <p>21 differences between valuing a practice and</p> <p>22 measuring damages?</p> <p>23 Are those two different functions?</p> <p>24 A. It would depend. Are you asking</p> <p>25 generally or specifically?</p>	<p style="text-align: right;">2734</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 purchasing Frank's practice, Frank wouldn't be</p> <p>3 there anymore. It wouldn't be Frank working the</p> <p>4 practice, growing the practice, developing the</p> <p>5 practice, right? It would be the new buyer?</p> <p>6 A. Well, actually, that's not</p> <p>7 necessarily the case. And it's not typically</p> <p>8 the way these books of business are sold.</p> <p>9 They're sold on the net. And they're sold with</p> <p>10 very specific provisions about what assets stay.</p> <p>11 Q. The assets that stay, in fact, the</p> <p>12 selling advisor usually hangs around to help</p> <p>13 keep the assets in place for some period of</p> <p>14 time, right?</p> <p>15 A. Yes.</p> <p>16 Q. But of course the rate of growth in</p> <p>17 the assets, new assets as opposed to market</p> <p>18 growth, the rate of growth in the assets, that</p> <p>19 will be determined by the new owner and his or</p> <p>20 her abilities and performance, right?</p> <p>21 A. Yes.</p> <p>22 Q. Will no longer be determined by</p> <p>23 Frank's, because Frank is no longer growing that</p> <p>24 business?</p> <p>25 A. That's true.</p>
<p style="text-align: right;">2733</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 Q. Yes, generally.</p> <p>3 A. In general, we depend on the case.</p> <p>4 There are many times where a valuation or,</p> <p>5 excuse me, valuation is specific or pertinent to</p> <p>6 the calculation of damages.</p> <p>7 Q. Well, for example, if you were</p> <p>8 valuing Frank's practice for purposes of buying</p> <p>9 it, employed by another advisor who wants to</p> <p>10 know what's an appropriate price to pay for</p> <p>11 Frank's practice, you</p> <p>12 would come up with one number, right?</p> <p>13 A. Yes.</p> <p>14 Q. And perhaps it would use the</p> <p>15 typical factor, I think you said 16 to 18</p> <p>16 percent for what was that, 16 to 18 percent?</p> <p>17 A. I believe it was 18 to 20.</p> <p>18 Q. Eighteen to 20?</p> <p>19 A. Sixteen would be a little bit low</p> <p>20 for a practice of this nature.</p> <p>21 Q. What is that, 18 to 20?</p> <p>22 A. It reflects the rate of return that</p> <p>23 would be required by an investor to induce him</p> <p>24 to purchase Mr. Marzano's practice.</p> <p>25 Q. Of course if someone were</p>	<p style="text-align: right;">2735</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 Q. That's right.</p> <p>3 But you know in this case we're</p> <p>4 dealing with Frank throughout; aren't we?</p> <p>5 A. Yes.</p> <p>6 Q. And you testified, I think, on one</p> <p>7 of your exhibits, I just want to make sure I</p> <p>8 understand it, because you testified a lot about</p> <p>9 the asset growth due to market performance.</p> <p>10 A. Right.</p> <p>11 Q. But the bottom line is, as I look</p> <p>12 at Claimant's Exhibit 14, you got that in front</p> <p>13 of you?</p> <p>14 The bottom line is using the</p> <p>15 numbers that you have on this exhibit in the top</p> <p>16 box --</p> <p>17 A. Right.</p> <p>18 Q. -- which I'll come to in a minute.</p> <p>19 But you have calculated the average</p> <p>20 adjusted change, net of market performance, at</p> <p>21 just a little over \$2 million?</p> <p>22 A. Yes, that's correct.</p> <p>23 Q. And that's Frank's performance;</p> <p>24 isn't it?</p> <p>25 Frank brought in an average of a</p>

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little over \$2 million in new assets, either new clients or new assets from old clients every month?

A. Certainly no evidence to suggest otherwise, no.

Q. And, of course, if you're valuing the business you couldn't assume that the new owner would do the same?

A. I think I follow. I apologize. What do you mean?

Q. If you're valuing the business for purposes of it being sold to a new advisor, you couldn't assume in doing your valuation that the new advisor would continue that 2 million per month?

A. Oh, I see. I apologize.

No. The forecasting model that you used, the cash flow or earnings approach would use some presumed growth rate that would have reflected market growth, as well as a different new asset growth reflective of the purchasing individual's ability to grow a business.

Q. And that might be zero?

A. Yes. It's very case-specific. Yes.

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So the factors such as that, such as I mentioned previously, age of client, also need to be considered before I would be comfortable opining \$2 million in assets growth in perpetuity.

Q. So if Frank had a relationship, let's say going back, five or six or eight or 10 years with those clients, then you would feel better in projecting forward that he was going to have a lower attrition rate?

A. Well, again, this is speculative as I sit here because these are not factors that I considered specifically. But I think you need to differentiate between the relationship as a financial advisor and a relationship in another sense.

There are, I don't want you to get the idea that I've analyzed this, specifically this case, but these are all factors that need to be considered when valuing a book of business.

Q. In fact, there are studies that look at the degree of trust that clients have in their relationships; aren't there?

A. There are, I suppose there are some

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Q. Do you have any reason to utilize as an assumption in doing a trend analysis, let's say Frank in March of 2004 had approximately \$79 million in assets, if you were going to trend that forward using the numbers that you had available, is there any reason why you wouldn't assume \$2 million average per month asset growth for the number of months between March '04 and today, December '05?

A. There's a couple of reasons I've testified to that also need to be considered.

As I mentioned previously, this is a very new book of business with a very short lifespan of client relationship with Frank; at least relative to the data that's been provided. That is 200, and this number is rough, I believe it was 210 clients in the last two years were added to Frank's book. There's 253 clients on the record as of February 2004. In other words, only 43 clients predate two years prior. The attrition rate in clients is a function of time as well. And it's a time frame that has not been developed yet in Frank's or Mr. Marzano's book of business.

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anecdotal studies. I'm personally not, I'm certainly not an expert in that. I wouldn't comment on them.

Q. So you don't know about any such studies?

A. Only sort of in a third party way. I've never reviewed such a study.

Q. To the extent that you do know, which relationship is the one that you've heard about that is the one that is the closest relationship the clients have with a particular kind of professional?

A. One more time. I apologize. I didn't quite get the thrust of the question.

Q. Maybe I should ask it a different way.

A. Okay.

Q. Have you ever heard that the relationship between accountant and client is the closest relationship between a client and a professional?

MR. GOOD: Objection as to whether he's ever heard it. If he's asking is there a study that he's aware of or if

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2 there is a basis for it, other than  
3 something he heard.  
4 Q. Is there anecdotal information that  
5 you have, that you've collected in your  
6 experience in your business either as an expert  
7 witness or as business --  
8 A. I think I've heard the statement  
9 once or twice. I think that's about as far as I  
10 can possibly testify to.  
11 Q. And, of course, you know that Frank  
12 was a CPA for many years before he was a  
13 planner?  
14 A. I realize that. Yes.  
15 Q. And many of his clients came from  
16 his CPA practice?  
17 A. If that's true, I'll take your word  
18 for it.  
19 Q. It's not something you looked at?  
20 A. No.  
21 Q. So you don't know what proportion  
22 of the clients came from his CPA practice  
23 relationship?  
24 A. No. But it would explain the very  
25 strong growth rate in his first four years. No

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2 question about it. It would also suggest  
3 there's a limit to the amount of those assets  
4 would grow going forward. There's a point in  
5 time obviously when you've exhausted the prior  
6 relationships.  
7 Q. Can't have more than 100 percent,  
8 right?  
9 THE CHAIRMAN: One at a time, Mr.  
10 Campbell.  
11 Q. Once 100 percent of the CPA clients  
12 become planning clients, then that's not going  
13 to be an area of much growth anymore?  
14 A. Well, you'll certainly not go over  
15 100 percent. That's for sure.  
16 Q. Now, I think you told us that you  
17 spend about a third of your time doing  
18 litigation support?  
19 A. Yes. That would be accurate.  
20 Q. In litigation support as opposed to  
21 factor used, the rate of return that you looked  
22 for in a sale of a practice situation, what is  
23 an appropriate discount factor to use for a  
24 five-year damage number as opposed to sale of  
25 practice number?

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2 MR. GOOD: Let me just object to  
3 the form of the question. He's tying, and  
4 the question's not clear to me, but it may  
5 be to Mr. Dahl. But what he said was his  
6 litigation practice and valuation and  
7 rate of return, his litigation practice  
8 may not be just dealing with rates of  
9 return on the sale of practices.  
10 And I just want to clarify the  
11 question. If you understand it, I  
12 suspect you can answer it.  
13 THE WITNESS: Okay.  
14 THE CHAIRMAN: Can you answer?  
15 A. Okay. The question, if I'm not  
16 mistaken, is if there a different rate of return  
17 that's used in forecasting cash flows in a  
18 commercial damages case versus a valuation case.  
19 Q. Actually, I didn't ask you about a  
20 rate of return. I asked you about a discount  
21 rate.  
22 A. I apologize. I used those terms  
23 interchangeably.  
24 Q. Okay.  
25 A. The answer is, yes, as I testified

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2 to in direct. The 18 percent number is an  
3 appropriate number in terms of the rate of  
4 return for the  
5 business. Whether or not that rate of return is  
6 appropriate in this case would depend on a  
7 fairly more lengthy analysis than was  
8 appropriate in this case. Since, as I  
9 mentioned, we determined there not to be  
10 damages.  
11 But, in my experience and in  
12 practice, the point is to match the forecasting  
13 risks and the cash flows associated with that  
14 forecasting risk with the discount rate chosen.  
15 As an example, if you're looking at  
16 a commercial damages case or a lost profits case  
17 that is resulting from a fire in a building  
18 where it took you 18 months to get the building  
19 back up and running, you had a certain occupancy  
20 rate and a certain proven stable cash flow, a  
21 discount rate of 6 or 7 percent might be  
22 appropriate because the forecasting risks are  
23 much, much different than they are in this case.  
24 So the real point of the discount  
25 rate is you need to match the rate used with the



<p>2744</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 forecasting associated with the commercial</p> <p>3 damages case.</p> <p>4 Q. Is one of the variables one of the</p> <p>5 factors taken into consideration market return</p> <p>6 in determining --</p> <p>7 A. In determining the appropriate</p> <p>8 discount?</p> <p>9 Q. Yes.</p> <p>10 A. Market return is a factor in</p> <p>11 determining a rate of return for a book of</p> <p>12 business, yes. Expected returns.</p> <p>13 Q. And the average market return</p> <p>14 according to your Claimant's Exhibit 11 is 4</p> <p>15 percent?</p> <p>16 A. Yes.</p> <p>17 Q. Do you know what factor, well, do</p> <p>18 you know where Frank got his, the discount rate</p> <p>19 that he used?</p> <p>20 A. I believe he testified it was a</p> <p>21 Treasury maturity rate; is that correct?</p> <p>22 Q. Five-year rate?</p> <p>23 A. I apologize. Yes.</p> <p>24 You know, first of all, that</p> <p>25 discount rate is used in consistency over the</p>	<p>2746</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 Q. If you can turn to the page</p> <p>3 numbered 3. It's in the lower right-hand corner</p> <p>4 that you're looking at.</p> <p>5 MR. ZARETSKY: Mr. Chairman, page</p> <p>6 No. 3 was never admitted the panel may</p> <p>7 recall.</p> <p>8 MR. CAMPBELL: No, no. I don't</p> <p>9 mean that. This one. The one with --</p> <p>10 not that one, Mr. Petrie.</p> <p>11 MR. MARZANO: Page 5.</p> <p>12 MR. CAMPBELL: It's page 5.</p> <p>13 THE CHAIRMAN: Mr. Campbell?</p> <p>14 MR. MARZANO: Yes.</p> <p>15 MR. CAMPBELL: That's the one.</p> <p>16 Frank's copy is out of order. I</p> <p>17 apologize.</p> <p>18 Q. If you look at the box on the</p> <p>19 right-hand side, Mr. Dahl.</p> <p>20 A. Yes.</p> <p>21 Q. Isn't it correct that the</p> <p>22 calculation, the lost GDC per future year over a</p> <p>23 number of years, over five years, 462,798?</p> <p>24 A. Right.</p> <p>25 Q. That should mean no asset growth</p>
<p>2745</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 next five years in the forecasting period.</p> <p>3 The rate of return that's</p> <p>4 appropriate in a forward-looking model and a</p> <p>5 commercial damages case of this nature is a</p> <p>6 forward-looking model, is an expected average</p> <p>7 market rate adjusted for additional risks,</p> <p>8 adjusted upwards or downwards for additional</p> <p>9 risks.</p> <p>10 But the 4 percent return is the</p> <p>11 actual growth in his asset numbers over a</p> <p>12 20-month period. Or 18-month period, I apologize.</p> <p>13 Whereas, a rate of return that should be used</p> <p>14 over the five-year forecasting period used by</p> <p>15 Mr. Marzano should reflect expected future</p> <p>16 returns in the market.</p> <p>17 Q. If I can direct your attention to</p> <p>18 Claimant's Exhibit, I think it's Claimant's</p> <p>19 Exhibit -- beg your pardon -- Respondent's</p> <p>20 Exhibit 12.</p> <p>21 Do you have a copy there?</p> <p>22 A. Yes.</p> <p>23 MR. GOOD: We actually just handed</p> <p>24 him one.</p> <p>25 THE WITNESS: Just provided me one.</p>	<p>2747</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 beyond the numbers included in the box; isn't</p> <p>3 it?</p> <p>4 A. That's correct. Going forward. But</p> <p>5 it assumes a significant asset growth during the</p> <p>6 period of time that was used to project to 9/05.</p> <p>7 Q. It does that.</p> <p>8 But we've already established that</p> <p>9 2 million a month is the average during that</p> <p>10 period, right?</p> <p>11 A. Yes. Although, I believe that 127</p> <p>12 that's shown there would be a growth rate</p> <p>13 significantly higher than 2 million a month.</p> <p>14 Q. Well --</p> <p>15 MR. GOOD: Excuse me. The panel</p> <p>16 can't hear you. So you need to raise</p> <p>17 your voice and keep your voice up?</p> <p>18 THE CHAIRMAN: Thank you.</p> <p>19 MR. GOOD: Why don't you repeat</p> <p>20 your last statement.</p> <p>21 THE WITNESS: I believe though, you</p> <p>22 mentioned the \$2 million a month growth</p> <p>23 rate, if I'm not mistaken, the growth</p> <p>24 rate is significantly higher than \$2</p> <p>25 million a month during that 9/30/05</p>



<p>2748</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 period in March of '04. I just want to</p> <p>3 clarify that point. You mentioned \$2</p> <p>4 million a month. And I'm not sure where</p> <p>5 that number comes from.</p> <p>6 Q. Well, the 2 million a month comes</p> <p>7 from Claimant's Exhibit 11?</p> <p>8 MR. MARZANO: 14.</p> <p>9 Q. Claimant's Exhibit 14, your</p> <p>10 calculation of the adjusted change?</p> <p>11 A. Sure. But it doesn't come from the</p> <p>12 exhibit where you calculate your present value</p> <p>13 where you use your discount rate.</p> <p>14 Q. That's correct.</p> <p>15 A. Okay.</p> <p>16 Q. The question I asked you was, in</p> <p>17 fact, Frank's number \$462,798 per year of lost</p> <p>18 GDC for five years, assumes no growth in assets</p> <p>19 above the 127,000,658?</p> <p>20 A. That's true.</p> <p>21 Q. So, how much you would grow, how</p> <p>22 much you would lose just assumes no change?</p> <p>23 A. Right. Yes.</p> <p>24 Q. Although you know that the</p> <p>25 testimony is that except for the events that</p>	<p>2750</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 only has available to him a limited amount of</p> <p>3 data. And he didn't want to guess for the prior</p> <p>4 month for which he didn't have the data?</p> <p>5 A. No, I wasn't aware of that at all.</p> <p>6 Q. So he starts in December '02. And</p> <p>7 he testified because he had data from December</p> <p>8 '02 forward.</p> <p>9 A. Right.</p> <p>10 Q. American Express has the data for</p> <p>11 all of 2002. All of 2001 and all of, in fact,</p> <p>12 his entire career at American Express.</p> <p>13 MR. GOOD: Let me just object to</p> <p>14 the characterization that whatever Mr.</p> <p>15 Marzano's testimony was. This gentleman</p> <p>16 wasn't here for his testimony. And while</p> <p>17 he may have reviewed his, at least part</p> <p>18 of his testimony, if not all of his</p> <p>19 testimony, he doesn't know what Mr.</p> <p>20 Marzano has or had in front of him. And,</p> <p>21 in fact, I would suggest to the panel</p> <p>22 none of us do. And the reason being we</p> <p>23 asked for that information. It wasn't</p> <p>24 provided to us. We asked for it in</p> <p>25 discovery at the time that he gave us a .</p>
<p>2749</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 occurred in 2004, Frank's assets grew in a</p> <p>3 fairly consistent rate during the prior period</p> <p>4 that he was at American Express?</p> <p>5 A. Yes. They did during the 14 months</p> <p>6 that Mr. Marzano showed.</p> <p>7 Q. But, in fact, you looked at</p> <p>8 Claimant's Exhibit 14. It covers the months</p> <p>9 from 12/3/2002 onwards. But you are employed as</p> <p>10 an expert to do an analysis on behalf of</p> <p>11 American Express, right?</p> <p>12 A. Right.</p> <p>13 Q. So all of the data for 2002 was</p> <p>14 available to you if American Express wanted to</p> <p>15 make it available?</p> <p>16 A. I suppose it would have, yes.</p> <p>17 Q. Did you look at --</p> <p>18 A. No.</p> <p>19 Q. -- the asset growth in 2002?</p> <p>20 And same would be true for 2001.</p> <p>21 The data's there. American Express has it?</p> <p>22 A. But you didn't -- actually, I saw</p> <p>23 Mr. Marzano's testimony on asset growth. And I</p> <p>24 don't dispute it in any fashion.</p> <p>25 Q. But you understand, Mr. Marzano</p>	<p>2751</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 damage calculation.</p> <p>3 MR. CAMPBELL: Mr. Chairman, this</p> <p>4 isn't an objection.</p> <p>5 MR. GOOD: And now we don't have</p> <p>6 it. What Mr. Campbell can testify about,</p> <p>7 what he did or didn't have as he moved</p> <p>8 on, is inappropriate.</p> <p>9 MR. CAMPBELL: Mr. Chairman, that</p> <p>10 comment was inappropriate. Frank</p> <p>11 testified at length where he got these</p> <p>12 numbers and why there's a gap here and</p> <p>13 why he started in December. And</p> <p>14 what we don't have, we cannot produce.</p> <p>15 THE CHAIRMAN: Mr. Campbell, you</p> <p>16 can continue your questions.</p> <p>17 MR. CAMPBELL: Thank you, Mr.</p> <p>18 Chairman.</p> <p>19 Q. In fact, if you look at Exhibit 12,</p> <p>20 the trend analysis for assets under management</p> <p>21 page?</p> <p>22 A. Yes.</p> <p>23 Q. Which page is that?</p> <p>24 A. This is page 4.</p> <p>25 Q. Your page 4?</p>

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2 A. Yes.  
3 Q. Frank's page 4, too. We're on the  
4 same page, at least, this time. There's a gap  
5 between December '02 and April '03.  
6 We don't have January, February, or  
7 March on Frank's Exhibit 12, right?  
8 A. Right.  
9 Q. But you have used 40,000,354 for  
10 each of the months, December 2002 through --  
11 A. Well, I believe that's in the same  
12 fashion --  
13 Q. April?  
14 A. -- as Mr. Marzano.  
15 What I did was recreate his own  
16 inputs. It may not be shown on your graph. But  
17 it must have been there or you would have  
18 dramatically reduced your line by applying zeroes  
19 to those first three months.  
20 Q. Or he could have added 2 million  
21 per month for each of those three months using  
22 his average, right?  
23 A. That would have got him to a number  
24 lower than the April '03 46 million because I  
25 believe there was -- it would have gotten you to

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2 the answers from these questions. And what I  
3 did was highlight the questions where they were  
4 primarily relying on it. Saved assets. And  
5 some of those totals.  
6 Q. That's a summary exhibit that  
7 American Express provided you. It's not data  
8 that you went back to the original client  
9 responses and gathered for yourself?  
10 A. No. They provided me a blank  
11 client response form and then the input data.  
12 Q. Do you know how many of the clients  
13 responded with that information from among the  
14 253 clients, roughly, in total?  
15 A. It's my recollection as I sit here  
16 that 100 percent of the boxes were filled out on  
17 the spreadsheet as provided.  
18 Q. Well, that spreadsheet wouldn't  
19 tell you what assets they're saying they're  
20 relying on; would it?  
21 A. No. Just simply, it refers to  
22 saved assets investment income. It's a primary  
23 source of income.  
24 Q. But you had the statements for all  
25 of Frank's clients available to you?

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2 about the same number. It's basically a linear  
3 relationship.  
4 Q. Let me ask you a few more questions  
5 on Exhibit 12.  
6 A. Is that page 4?  
7 Q. No. Your Exhibit 14.  
8 A. I'm sorry.  
9 Q. Claimant's Exhibit 14.  
10 A. Okay.  
11 Q. I had a few questions about the  
12 second box there.  
13 A. Okay.  
14 Q. You've got clients' assets relying  
15 on saved assets. The last entry on the page.  
16 A. Right.  
17 Q. Where did you get that number?  
18 A. American Express provided a  
19 spreadsheet with a number of boxes that were  
20 corresponding to a questionnaire that's provided  
21 when the client -- I believe it's when the  
22 client first initiates or first opens their  
23 account. And one of the clients on the box is,  
24 you know, specific to primary sources of income.  
25 And what I did, the spreadsheet showed each of

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2 A. Yes.  
3 Q. For the period in question?  
4 A. Right.  
5 Q. Did you attempt to determine from  
6 those statements what the monthly average  
7 withdrawal rate was?  
8 A. No. I didn't have the statements  
9 on month-by-month history. Statements as of  
10 March 2004 that I've reviewed.  
11 Q. Oh. You didn't look at any of the  
12 statements for 2002, 2003, or 2004?  
13 A. For the clients? No.  
14 Q. So you don't know what the actual  
15 withdrawal rate was?  
16 A. No.  
17 Q. So you couldn't correlate the  
18 number of clients or the total assets for the  
19 clients who said check the box or allegedly  
20 check the box saying that they were relying on  
21 saved assets?  
22 You couldn't correlate that with  
23 what the actual withdrawals were?  
24 A. No.  
25 MR. CAMPBELL: One minute, Mr.

<p style="text-align: right;">2756</p> <p>1 NASD Arbitration - December 5, 2005 2 Chairman. 3 THE CHAIRMAN: Sure. 4 Q. Now, you also testified that the 5 asset types, the percentage of fixed income 6 versus equities was almost exactly 60-40? 7 A. Yes. Very, very close. 8 Q. How did you come to that number? 9 A. We looked at the statements as of 10 March '04 for each of the clients on Frank 11 Marzano's client list. We broke out the equity 12 mutual funds and equity from fixed income 13 products, including fixed income, mutual funds, 14 bonds and annuities and money market funds. And 15 then the sum of those totals over the total of 16 the accounts represents the 17 60-40 split. 18 Q. Yes. 19 So if we look at Claimant's 14, the 20 box at the bottom where it's got equity, mutual 21 funds/stock, you got 60.3 percent? 22 A. Right. 23 Q. And if we look at, so you just took 24 that as a gross number? 25 A. That is the total number from the</p>	<p style="text-align: right;">2758</p> <p>1 NASD Arbitration - December 5, 2005 2 not included. We did not break out the equity 3 component of the annuity product. We left them 4 as fixed income product and left all the mutual 5 funds with mutual funds products. 6 Remember, the equity mutual funds 7 to be termed equity mutual funds, I would assume 8 would require a preponderance of their assets be 9 invested in the equity markets even though 10 admittedly there would be a small, or smallish 11 component of those assets that are fixed income 12 and product. 13 Q. For example, preferred stocks would 14 be considered an equity, even though they're 15 more like a fixed income product? 16 A. I agree that they're more like a 17 fixed income product. As I sit here today, I 18 can't testify as to how they're treated in an 19 equity mutual fund. 20 Q. You could have done a Morningstar 21 analysis and got a breakdown within each mutual 22 fund what proportion was actually in equities? 23 A. For each. 24 Q. Including annuities in Morningstar? 25 A. It would have been possible to do</p>
<p style="text-align: right;">2757</p> <p>1 NASD Arbitration - December 5, 2005 2 statements, yes. 3 Q. Did you do a Morningstar analysis 4 at the mutual funds in question that the clients 5 had their money invested in? 6 A. No, no. They were all reflected on 7 the statements as equity mutual funds. We went 8 no deeper. 9 Q. Are you aware that in some cases 10 what's designated an equity mutual fund may, in 11 fact, have some portion of the assets invested 12 in cash? 13 A. Yes. 14 Q. And some portion of the assets 15 invested in bonds? 16 A. Yes. 17 Q. So that if you looked at what the 18 actual assets/holdings were, you'd get a 19 clearer picture. There would be some? 20 A. That's partly the reason why we 21 left the annuities in the fixed income products. 22 We knew it was an offset. 23 Q. Explain what you mean by that. 24 A. Sure. The annuities which variable 25 annuities have an equity component to them were</p>	<p style="text-align: right;">2759</p> <p>1 NASD Arbitration - December 5, 2005 2 that. It would have been possible to do that. 3 Q. But you didn't do it? 4 A. No. 5 Q. With respect to 2002, you know what 6 the market performance was in 2002? 7 A. Not off the top of my head. No. I 8 note that there is -- well, actually, I take 9 that back. I was going to say there was a 10 couple of data points. I know that from 11 December 2002 to March of 2003, data is there. 12 But between January and December 2002, no. 13 Q. You're not aware that the market 14 was down about 28 percent in 2002 for the year? 15 A. As I sit here today, I could not 16 verify or confirm that number. And I would just 17 note some of the testimony about rate of returns 18 over the historical period of time have been 19 somewhat questionable. So I would caution you to 20 go back and look, at least enter into evidence 21 any suggestion that that was a rate of return to 22 be sure we're all talking about the same rates. 23 Q. You're saying you don't know? 24 A. No. 25 Q. What the market rate of return was</p>

<p style="text-align: right;">2760</p> <p>1 NASD Arbitration - December 5, 2005 2 in calendar? 3 A. No. 4 Q. 2002? 5 A. Not as I sit here. 6 Q. If you assume it was down 28 7 percent, it's a hypothetical question now since 8 we don't have a real number, and if Frank's 9 assets were up significantly during that period 10 of time, would that have significantly, and if 11 you inputted those numbers into your analysis, 12 would that have significantly changed the 13 outcome? 14 MR. GOOD: Let me object to the 15 form of the question. It puts facts not 16 in evidence and outside the scope of what 17 this individual was working on and 18 looking at. If that was information that, 19 Mr. Marzano or Mr. Campbell thought would 20 be significant, then that's information 21 they should have made available to us. 22 They didn't. It's not information they 23 have here, short of this assumption and 24 hypothesis, has no real basis. We don't 25 know whether it's real or not.</p>	<p style="text-align: right;">2762</p> <p>1 NASD Arbitration - December 5, 2005 2 reason why it's inappropriate. Because 3 Mr. Campbell is asking this panel now to 4 bootstrap information that is not in 5 evidence and he has no support for. And 6 is asking you to take it, not only as 7 fact, but asking you to take it for the 8 truth of the matter asserted. And 9 therefore, it's inappropriate. 10 MR. CAMPBELL: Mr. Chairman -- 11 THE CHAIRMAN: Mr. Campbell, I'm 12 going to let you continue. 13 THE WITNESS: I think the 14 appropriate way to answer that question 15 is that it certainly points out the need 16 for a proper regression analysis to 17 consider an extended period of time and a 18 full business cycle. 19 And it further indicates the 20 problems that we definitely have with the 21 14-month regression. The implications 22 for the model are as written; that the 23 asset under management growth Mr. Marzano 24 had is fully and completely as a result 25 of new business.</p>
<p style="text-align: right;">2761</p> <p>1 NASD Arbitration - December 5, 2005 2 MR. CAMPBELL: Mr. Chairman, it's 3 perfectly appropriate to ask an expert 4 witness to change the numbers and tell us 5 whether or not, in his opinion, those 6 changed assumptions would change the 7 outcome. 8 Whether or not they are 9 significant, the answers are significant, 10 of course is up to the panel to 11 determine. But certainly it's 12 appropriate to ask an expert witness a 13 hypothetical question, did you take this 14 into consideration, no. If you did, 15 would that change that outcome. Answer, 16 yes or no. That's not beyond the scope 17 of the evidence. That is just a question 18 as to whether or not different 19 assumptions would lead to different 20 results. And the panel can determine for 21 itself whether or not these assumptions 22 he was asked to take into consideration 23 are assumptions that you have or will hear 24 before the end of the testimony. 25 MR. GOOD: That's exactly the</p>	<p style="text-align: right;">2763</p> <p>1 NASD Arbitration - December 5, 2005 2 But, again, as I stated before, 3 this regression model, even as improved 4 in the new version with the two 5 variables, is still an inconsistent and 6 an incomplete way of looking at assets 7 under management. 8 Q. So the answer is, yes, in fact, it 9 would significantly change the outcome if all of 10 the increase in assets attributable to Mr. 11 Marzano in 2002 came from new business? 12 MR. GOOD: Objection. 13 Q. Is that correct? 14 MR. GOOD: That's not this 15 witness' answer. That's Mr. Campbell's 16 answer. So I move to strike Mr. 17 Campbell's comments. 18 MR. CAMPBELL: It wasn't a comment. 19 It was a question. 20 THE CHAIRMAN: The objection is 21 sustained to the question. 22 Q. Yes or no; if the market was down 23 28 percent and Mr. Marzano's assets were up 24 significantly in 2002, would it change the 25 outcome significantly?</p>



<p style="text-align: right;">2764</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 A. Yes.</p> <p>3 MR. CAMPBELL: Thank you. That's</p> <p>4 all I wanted, Mr. Chairman.</p> <p>5 Q. And, of course, as you asserted,</p> <p>6 the more data you have, the better --</p> <p>7 A. Yes.</p> <p>8 Q. -- your result.</p> <p>9 And the numbers for 2002 for Mr.</p> <p>10 Marzano, clients' assets under management total</p> <p>11 return, all available to American Express,</p> <p>12 right?</p> <p>13 A. I can only presume so.</p> <p>14 Q. Now, Mr. Marzano testified that by</p> <p>15 approximately --</p> <p>16 ARBITRATOR COHEN: Go ahead, Mr.</p> <p>17 Campbell.</p> <p>18 Q. The testimony from Mr. Marzano was</p> <p>19 that by about November or December of 2004 he</p> <p>20 had over, basically all of the assets that were</p> <p>21 coming over from American Express, approximately</p> <p>22 \$59 million by the end of November, certainly by</p> <p>23 December of 2004. And, as you know, because</p> <p>24 you've reviewed the testimony, his testimony is</p> <p>25 that he has approximately 93 million. \$94</p>	<p style="text-align: right;">2766</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 Q. Because he did better than that</p> <p>3 too; didn't he?</p> <p>4 A. I'm relying on the numbers you gave</p> <p>5 me that that sounds right, yes.</p> <p>6 Q. He was up 35 million, difference</p> <p>7 between 94 and 59?</p> <p>8 A. Okay.</p> <p>9 Q. Do you agree, in the context of</p> <p>10 valuing a practice, that there's a difference</p> <p>11 between a mature practice, value a practice for</p> <p>12 purposes of determining how it might perform</p> <p>13 going into the future, there's a difference</p> <p>14 between a mature practice where the advisor has</p> <p>15 accumulated assets, built a practice basically</p> <p>16 to the point where he can't grow any more</p> <p>17 without adding a lot more new people and he's</p> <p>18 living off of the assets that he's already got,</p> <p>19 not adding significantly every year, and a</p> <p>20 practice that is in that growth asset gathering</p> <p>21 stage where he's still building up to the</p> <p>22 plateau where he will find it hard to add new</p> <p>23 assets and service the assets he's already got?</p> <p>24 A. Yes.</p> <p>25 Q. And you agree that Frank has a</p>
<p style="text-align: right;">2765</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 million by what, the end of September of 2005?</p> <p>3 A. Right.</p> <p>4 Q. Which is a 34-\$35 million increase</p> <p>5 between December '04 and October '05.</p> <p>6 What has the market performed in</p> <p>7 that period?</p> <p>8 A. The market has been sideways during</p> <p>9 that period.</p> <p>10 Q. Sideways?</p> <p>11 A. Yes. Best characterized that way.</p> <p>12 Q. Does it look like, what, the bulk</p> <p>13 of that increase will be new money? It would</p> <p>14 have to be.</p> <p>15 A. I have no way of making a basis.</p> <p>16 Just looking at the Standard &amp; Poor's 500</p> <p>17 between 12/31/04 and 10/30 just to confirm, it</p> <p>18 was very much sideways.</p> <p>19 Q. But if Frank were accumulating at</p> <p>20 new assets of approximately 2 million a month in</p> <p>21 that time period, he would have added what, \$18</p> <p>22 million?</p> <p>23 A. Hmm-hmm.</p> <p>24 Q. Is that right?</p> <p>25 A. Yes.</p>	<p style="text-align: right;">2767</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 fairly new practice?</p> <p>3 A. Yes.</p> <p>4 Q. Four, five years old.</p> <p>5 And he was in that asset-gathering,</p> <p>6 growing stage; wasn't he?</p> <p>7 A. It appears that way. Yes.</p> <p>8 Q. If you value the future projected</p> <p>9 growth of the second type of practice, it's</p> <p>10 going to come to a much higher projected number</p> <p>11 than the projected future growth of the first</p> <p>12 kind of practice that is mature, and basically</p> <p>13 ticking over with little added new --</p> <p>14 A. Yes, it was. The biggest issue is</p> <p>15 that forecasting growth rates for the two</p> <p>16 practices is a different process, in that there</p> <p>17 are many other factors, many factors that you</p> <p>18 consider in the mature business that you</p> <p>19 wouldn't consider in the growth business, and</p> <p>20 vice versa. And this is particularly pertinent</p> <p>21 when looking at historical data to develop trend</p> <p>22 analysis without consideration of factors going</p> <p>23 forward.</p> <p>24 Q. In the case of Frank, or, as we</p> <p>25 said, you had more data available, American</p>

<p style="text-align: right;">2768</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 Express had more data available to it as far as</p> <p>3 historical trend is concerned than Frank did,</p> <p>4 but as to going forward, we all have the same</p> <p>5 data as for the period March 2004 to November-</p> <p>6 December of 2005, right?</p> <p>7 A. Right.</p> <p>8 Q. Because that's already occurred?</p> <p>9 A. Right.</p> <p>10 Q. It's no longer projection, it's</p> <p>11 historical. And so the information we're</p> <p>12 looking at just now, the 59 million in December</p> <p>13 of 2004 versus 93 million by October 2005 is not</p> <p>14 projection. That's actual growth during the</p> <p>15 period of time?</p> <p>16 A. I don't believe those numbers are</p> <p>17 in dispute, no. I don't believe I've seen any</p> <p>18 numbers though, personally, other than the</p> <p>19 February '04 number and the September-October</p> <p>20 '05 number.</p> <p>21 Q. So you don't know what happened in</p> <p>22 each of the months in between?</p> <p>23 A. Right, right.</p> <p>24 Q. Let me just do a couple of</p> <p>25 background questions while Frank figures out</p>	<p style="text-align: right;">2770</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 How about your firm though. Does</p> <p>3 your firm do more than you do personally?</p> <p>4 A. Yes. We do some compensation</p> <p>5 consulting work and other consulting work. As I</p> <p>6 sit here, I have no idea whether anybody at Moss</p> <p>7 Adams has ever testified on behalf of American</p> <p>8 Express other than myself. I can tell you that</p> <p>9 as of the point in time we were contacted by</p> <p>10 American Express, we had no active engagements.</p> <p>11 Because as is common practice, we have to do a</p> <p>12 conflicts check.</p> <p>13 Q. How much are you being paid here to</p> <p>14 appear here?</p> <p>15 A. \$245 per hour.</p> <p>16 Q. If I can direct your attention to</p> <p>17 Claimant's Exhibit 11 again, the box at the</p> <p>18 bottom of the page.</p> <p>19 A. Yes.</p> <p>20 Q. The assets in dispute as you</p> <p>21 labeled it.</p> <p>22 A. Hmm-hmm.</p> <p>23 Q. The number there, the 3.902 million</p> <p>24 number.</p> <p>25 A. Right.</p>
<p style="text-align: right;">2769</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 some other ones for me to ask on a more</p> <p>3 technical basis.</p> <p>4 Can you tell us what proportion of</p> <p>5 your valuation business, going back to your</p> <p>6 resume now, what proportion of it is AEFA</p> <p>7 related?</p> <p>8 ARBITRATOR COHEN: Is what</p> <p>9 related?</p> <p>10 MR. CAMPBELL: AEFA related.</p> <p>11 A. American Express related? I have</p> <p>12 personally valued three American Express</p> <p>13 Financial Advisor practices in the last four</p> <p>14 years.</p> <p>15 Q. So a small proportion is American</p> <p>16 Express related?</p> <p>17 A. Yes.</p> <p>18 Q. How about the litigation support</p> <p>19 part of your business. I think you said one-</p> <p>20 third of your practice is litigation support.</p> <p>21 What proportion of that is American</p> <p>22 Express related?</p> <p>23 A. This is the first time I've ever</p> <p>24 testified on behalf of American Express.</p> <p>25 Q. Okay, good.</p>	<p style="text-align: right;">2771</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 Q. Does that include nonproprietary B</p> <p>3 shares?</p> <p>4 A. I believe it does not. It does</p> <p>5 not. It absolutely does not. I apologize for</p> <p>6 the uncertainty. It includes annuities and AEFA</p> <p>7 B shares.</p> <p>8 Q. AEFA B shares and annuities?</p> <p>9 A. Right.</p> <p>10 Q. And could it include assets that</p> <p>11 have transferred over to Frank?</p> <p>12 A. No. Those are, none of those</p> <p>13 assets</p> <p>14 transferred over to Frank. Those are all</p> <p>15 assets that are on the March 2005 financial</p> <p>16 statements for AEFA.</p> <p>17 Q. March?</p> <p>18 A. Sorry. September 2005.</p> <p>19 Q. September 2005 statements for all</p> <p>20 of the clients that still have assets at AEFA?</p> <p>21 A. Right.</p> <p>22 Q. Are you saying you went through</p> <p>23 each of the statements and had added them up</p> <p>24 separately?</p> <p>25 A. That's right. Yes.</p>

<p style="text-align: right;">2772</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 Q. You didn't look at any summary from</p> <p>3 American Express?</p> <p>4 A. No.</p> <p>5 Q. Didn't look at the scorecard or</p> <p>6 anything like that?</p> <p>7 A. No.</p> <p>8 Q. Where is the exhibit that gives the</p> <p>9 performances? Claimant's Exhibit 11.</p> <p>10 A. Yes.</p> <p>11 Q. Where it says organic growth in</p> <p>12 assets.</p> <p>13 A. Right.</p> <p>14 Q. Where you come up with an average</p> <p>15 rate of 26.1, in fact, if the weighting equity</p> <p>16 versus</p> <p>17 fixed income were 50-50, would that</p> <p>18 significantly change the average number in the</p> <p>19 right hand of that column?</p> <p>20 A. It would.</p> <p>21 Q. Left-hand column of that box, I</p> <p>22 mean?</p> <p>23 A. If it were 50-50, the rate would go</p> <p>24 from 26.1 to 22.7. I don't know if that's</p> <p>25 significant. But that's the change.</p>	<p style="text-align: right;">2774</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 determine what proportion of Frank's GDC</p> <p>3 encompassed in commission splits?</p> <p>4 A. I might have testified to this. If</p> <p>5 not, I apologize, I didn't review it all. The</p> <p>6 comment is more specific to market evidence</p> <p>7 which is that asset growth rate of the type</p> <p>8 that's being described would normally expect to</p> <p>9 see more than a single advisor's sharing in the</p> <p>10 gross dealer commissions.</p> <p>11 If, historically, Mr. Marzano's</p> <p>12 practice had been growing as rapidly as it</p> <p>13 obviously has been, the percentage of GDC that</p> <p>14 effectively Mr. Marzano keeps as the sole</p> <p>15 account rep is going to change as the asset</p> <p>16 risks increases.</p> <p>17 And it's possible we didn't review</p> <p>18 any data. But it's possible and probable based</p> <p>19 on market data that that GDC number should be</p> <p>20 reviewed in light of the need to add new reps</p> <p>21 who are also earning on a commission basis.</p> <p>22 Q. So his expenses for managing that</p> <p>23 practice would go up you would expect?</p> <p>24 A. It is possible. And, yes, I would</p> <p>25 expect.</p>
<p style="text-align: right;">2773</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 Q. Thank you.</p> <p>3 The bottom box, the assets in</p> <p>4 dispute box of Claimant's 11, were you given the</p> <p>5 client names there?</p> <p>6 A. Yes.</p> <p>7 Q. You did not make any specific</p> <p>8 determination that any of these clients, in</p> <p>9 fact, said they weren't going to come over?</p> <p>10 A. No, I didn't.</p> <p>11 THE CHAIRMAN: Mr. Campbell, I'm</p> <p>12 having trouble hearing.</p> <p>13 MR. CAMPBELL: What I asked, Mr.</p> <p>14 Chairman, did the witness specifically</p> <p>15 determine whether any of those clients</p> <p>16 said they weren't going to come over, or</p> <p>17 were they just given the names to</p> <p>18 include?</p> <p>19 THE WITNESS: Counsel represented</p> <p>20 to myself that those were names that have</p> <p>21 been or will be entered into evidence.</p> <p>22 That's the box called assets in dispute.</p> <p>23 Q. Now, about commission splits, you</p> <p>24 testified a little bit about commission splits.</p> <p>25 What data did you review to</p>	<p style="text-align: right;">2775</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 Q. But you don't know whether or not,</p> <p>3 in fact, Frank couldn't handle a bigger client</p> <p>4 base?</p> <p>5 A. No. The comment is entirely based</p> <p>6 on market evidence.</p> <p>7 Q. Is it your understanding that Frank</p> <p>8 Marzano's practice was a transactional practice,</p> <p>9 generating GDC via trading and other</p> <p>10 transactions?</p> <p>11 A. No. I was not aware of that. And</p> <p>12 didn't review any data that would suggest so.</p> <p>13 Q. Do you know how he generates his</p> <p>14 income, the GDC number at American Express?</p> <p>15 A. In terms of tracking new clients</p> <p>16 and investing money for?</p> <p>17 Q. Are you aware that 80-plus percent</p> <p>18 of Frank's income comes from asset management</p> <p>19 fees, financial advisory fees?</p> <p>20 MR. GOOD: Objection, objection.</p> <p>21 THE CHAIRMAN: Do you know?</p> <p>22 A. Yes, yes. I apologize. Yes.</p> <p>23 ARBITRATOR COHEN: That number</p> <p>24 was what, Mr. Campbell, what percentage</p> <p>25 you used.</p>



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2 MR. CAMPBELL: Frank's telling me I  
3 used the number -- it was probably too  
4 high.

5 Q. At the time he left American  
6 Express, do you know what proportion of Frank's  
7 GDC number at American Express was from  
8 financial advisor fees?

9 A. Now that I understand the question,  
10 I actually have to withdraw my last comment.

11 No, I wasn't aware of the  
12 percentage in any regard as to split between  
13 fees and --

14 Q. Transactions?

15 A. Transactions fees.

16 Q. Do you agree, based on your  
17 experience in dealing with financial, valuing  
18 practices, that a planner, an advisor who  
19 generates a majority of his income from advisory  
20 fees rather than transactions can manage, in  
21 fact, a bigger client base?

22 A. There's truth to what you said. But  
23 I will say this: The data that we looked at to  
24 compare Mr. Marzano was a select set of the  
25 overall database that would support, that would

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2 Q. If he shows for 2003, 718,000, that  
3 is the actual amount paid to him. So if he was  
4 getting a 50 percent split on some of his  
5 business that includes 50 percent, doesn't  
6 include 100 percent?

7 MR. GOOD: Objection. What's the  
8 basis?

9 MR. CAMPBELL: I asked him if he  
10 knows how the reporting system works.

11 A. Yes, I do.

12 Q. Right.

13 And if he got 780,000 GDC, some of  
14 that is made up of 100 percent, some of it's made  
15 up of whatever the commission split was. It's  
16 just what Frank was paid?

17 A. Yes.

18 MR. CAMPBELL: Thank you.

19 MR. GOOD: I object to that. We  
20 don't know that because we haven't been  
21 provided with that documentation that we  
22 asked for over and over and over again.

23 Move to strike.

24 MR. CAMPBELL: Mr. Good, of  
25 course, goes too far. We are talking

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2 include a higher percentage of people in the same  
3 boat, if you will. The comparison isn't to the  
4 broad index of average financial planners, but to  
5 that specialized set of financial planners that  
6 are particularly, primarily comparable to Mr.  
7 Marzano.

8 Q. You mean in how they generate and  
9 what proportion of their fees will be generated  
10 from advisory rather than transaction?

11 A. That's right. Yes.

12 Q. Not specifically to Mr. Marzano's  
13 actual capacities?

14 A. No.

15 Q. In fact, did you get from American  
16 Express, Mr. Marzano's actual GDC under his  
17 advisor number for each year?

18 A. No. I took Mr. Marzano's data  
19 verbatim.

20 Q. You know that how the reporting  
21 system works though, right?

22 So that if Mr. Marzano shows an  
23 actual of 2003, I think it's in Exhibit 12, page  
24 1, that's the GDC analysis.

25 A. Right.

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2 about the American Express numbers, what  
3 American Express paid Frank. Numbers that  
4 American Express has had, always has, and  
5 are reflected in the 1099s given to Frank  
6 by American Express.

7 MR. GOOD: That's not the point.  
8 His damage calculation --

9 THE CHAIRMAN: Next question, Mr.  
10 Campbell.

11 MR. CAMPBELL: Now, Mr. Chairman, I  
12 just want to take a minute to go through  
13 my notes.

14 THE CHAIRMAN: Sure.

15 Mr. Campbell, are you going to need  
16 a few minutes? You want to take a short  
17 break?

18 MR. CAMPBELL: I'm going to try to  
19 finish now, Mr. Chairman. I don't think  
20 it will take very long.

21 Q. You made a comment, Mr. Dahl, about  
22 I think you said a 5 percent attrition rate, an  
23 average 5 percent attrition rate when advisors  
24 moved broker-dealers?

25 A. Right.



<p style="text-align: right;">2780</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 Q. Was I right in my understanding</p> <p>3 that you were not saying that that was only the</p> <p>4 attrition rate for any particular reason, that</p> <p>5 the overall attrition rate --</p> <p>6 A. That's right.</p> <p>7 Q. So some of that attrition rate is</p> <p>8 attributable to assets that couldn't move. Some</p> <p>9 is attributable to other reasons?</p> <p>10 A. Yes. There's no breakdown of the</p> <p>11 reasons.</p> <p>12 Q. Do you know what the attrition rate</p> <p>13 was you calculated from the data that you've had</p> <p>14 made available to you?</p> <p>15 Is it what Frank's attrition rate</p> <p>16 was?</p> <p>17 A. On a percentage basis? No. I know</p> <p>18 it was roughly 17 million, or at least --</p> <p>19 actually, I misspoke. I believe it's 18 million</p> <p>20 in assets that did not come over.</p> <p>21 Q. From the 79 million leading to</p> <p>22 approximately what, 23 percent, 24 percent?</p> <p>23 A. I believe that's from the 70.2</p> <p>24 million.</p> <p>25 Q. You said that the delays in</p>	<p style="text-align: right;">2782</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 MR. CAMPBELL: Objection, Mr.</p> <p>3 Chairman. Now he's trying to educate the</p> <p>4 witness.</p> <p>5 THE CHAIRMAN: Okay, gentlemen.</p> <p>6 You want me to send the witness out?</p> <p>7 MR. CAMPBELL: I think we should</p> <p>8 stop right there, Mr. Chairman. If</p> <p>9 that's the objection, I say that's not an</p> <p>10 objection. That's just a comment.</p> <p>11 THE CHAIRMAN: Overruled.</p> <p>12 Answer the question if you can, Mr.</p> <p>13 Dahl.</p> <p>14 A. Can I ask for a clarification?</p> <p>15 When we're talking about files,</p> <p>16 what are we specifically talking about?</p> <p>17 Q. The client file. Everything in the</p> <p>18 client file.</p> <p>19 A. Does that include all the contact</p> <p>20 information, electronic records, your Rolodex,</p> <p>21 and everything else?</p> <p>22 Q. Name and telephone number. Let's</p> <p>23 assume he has the name and telephone number.</p> <p>24 Doesn't have anything else.</p> <p>25 A. Does the client have their</p>
<p style="text-align: right;">2781</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 contacting clients would have a negative, would</p> <p>3 have an adverse impact on the ability to move</p> <p>4 assets?</p> <p>5 A. Actually, I believe Mr. Marzano</p> <p>6 said that in testimony.</p> <p>7 Q. I think, and your testimony was you</p> <p>8 agreed?</p> <p>9 A. Right. Yes.</p> <p>10 Q. And it's based on your experience</p> <p>11 overall; is that right?</p> <p>12 A. Yes. And also on my experiences in</p> <p>13 the professional and financial services</p> <p>14 industry. And my experience when I don't</p> <p>15 contact clients.</p> <p>16 Q. And, for example, if an advisor</p> <p>17 were to move from one broker-dealer to another</p> <p>18 and didn't have any of the files relating to the</p> <p>19 clients that he serviced at the first broker-</p> <p>20 dealer, you think that that would adversely</p> <p>21 impact his ability to re-establish the business</p> <p>22 at the new broker-dealer?</p> <p>23 MR. GOOD: Objection. Question</p> <p>24 of files doesn't necessarily mean that an</p> <p>25 individual can't be contacted.</p>	<p style="text-align: right;">2783</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 statements?</p> <p>3 I'm trying to get some information.</p> <p>4 It's something I haven't thought about.</p> <p>5 Q. Maybe they do; maybe they don't.</p> <p>6 It would matter if the client had</p> <p>7 to wait until the next month to get a statement.</p> <p>8 And then the advisor tried to get a copy of the</p> <p>9 statement from the client. That would matter;</p> <p>10 wouldn't it? Because it extends the period of</p> <p>11 time during which the assets don't transfer?</p> <p>12 A. You said maybe they do; maybe they</p> <p>13 don't.</p> <p>14 Do the clients have a current</p> <p>15 statement?</p> <p>16 Q. That's what I'm saying: Maybe they</p> <p>17 do; maybe they don't. Some clients keep them;</p> <p>18 some clients don't. Some clients rely on their</p> <p>19 advisor to keep those records for them.</p> <p>20 MR. GOOD: Objection.</p> <p>21 Q. Isn't that right?</p> <p>22 A. I'm not sure I know that answer to</p> <p>23 that question.</p> <p>24 MR. CAMPBELL: I think the lawyer</p> <p>25 educated you very well and focused the</p>

<p style="text-align: right;">2784</p> <p>1 NASD Arbitration - December 5, 2005 2 clarifications. 3 MR. GOOD: Objection. 4 THE CHAIRMAN: Strike the last 5 comment. 6 MR. GOOD: Thank you. 7 Q. In making your determination, 8 valuing a practice in the context of a planner's 9 moving from 10 one broker-dealer to another, would it make a 11 difference, would it have significantly impacted 12 your valuation of the business if the planner 13 involved, the planner who's making the move had 14 a restrictive covenant? 15 A. A restrictive covenant is an asset 16 of the business. The value of such restricted 17 covenant has always been in doubt. It's 18 something we don't place a great deal of 19 emphasis on truthfully when we're valuing 20 practices because the enforceability of such 21 covenants is an issue. There are a lot of 22 issues outside the valuation. 23 And, frankly, the personal choice 24 of the individual client is an issue. So to the 25 extent the restrictive covenant is there, it's</p>	<p style="text-align: right;">2786</p> <p>1 NASD Arbitration - December 5, 2005 2 assumes facts not in evidence. And Mr. 3 Campbell is providing a commentary about 4 something that -- 5 MR. CAMPBELL: Objection, Mr. 6 Chairman. 7 THE CHAIRMAN: Mr. Campbell, 8 could we have -- 9 MR. CAMPBELL: I want the witness 10 out of the room this time. 11 THE CHAIRMAN: That's a different 12 question. Mr. Dahl, can you step outside 13 please. 14 MR. CAMPBELL: Thank you, Mr. 15 Dahl. I apologize. (Whereupon, the 16 witness left the 17 hearing room.) 18 MR. CAMPBELL: It's a purely 19 hypothetical question, Mr. Chairman. 20 THE CHAIRMAN: Let Mr. Good 21 finish, please. 22 MR. GOOD: It is a hypothetical 23 question. But, again, he's attempting to 24 bootstrap information in putting facts 25 that don't correlate to this case. He's</p>
<p style="text-align: right;">2785</p> <p>1 NASD Arbitration - December 5, 2005 2 not something that's generally weighted 3 significantly in valuing a practice. When we 4 value them for purposes of allocating asset 5 value between asset classes on a balance sheet, 6 it's the last thing we allocate value to. And 7 it's limited to a small percentage of the 8 overall value. 9 Q. Are you saying that if you have a 10 practice that involves a restrictive covenant on 11 the person who's moving from one broker-dealer 12 to 13 another. And let's assume for purposes of the 14 question that the restrictive covenant is 15 enforceable and is going to be enforced. And 16 you have the same practice, only there's no 17 restrictive covenant at all. In fact, there's 18 the opposite; there's a piece of paper saying 19 that the clients belong to the advisor and the 20 advisor can do whatever he wants. He can move 21 all the assets without interference if he wants, 22 if he leaves. 23 Are you saying that the practice 24 will be valued the same in both cases? 25 MR. GOOD: Objection. Again, it</p>	<p style="text-align: right;">2787</p> <p>1 NASD Arbitration - December 5, 2005 2 characterizing what he thinks a document 3 says. It's not what the document says 4 that may or may not be at issue in this 5 case. And he's given it a spin to 6 something. 7 If he wants to correlate it to this 8 case, then let him use the language 9 that's in this case. If he's not, then 10 he's putting facts that are not in 11 evidence. It's irrelevant. And it's 12 beyond the scope of appropriate 13 examination of this witness. 14 MR. CAMPBELL: Mr. Chairman, that 15 was really kind of closing, his own 16 commentary on what is in evidence. The 17 reality is that if you don't believe the 18 hypothetical is very relevant, then you 19 will just discount it. And I know that 20 and he knows that. 21 If I say assume American Express is 22 going to pay Frank and help him to carry 23 the boxes over to his new firm, and that 24 is something you know isn't in evidence, 25 then of course you discount the whole</p>

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2 question.  
3 It is perfectly appropriate for me  
4 to ask a hypothetical question that I  
5 will later argue to you incorporates  
6 evidence that you have heard or that has  
7 been placed before you in support of Mr.  
8 Marzano's claim.  
9 It's not appropriate for him to  
10 say, oh, Tom, you can't say that because  
11 that part isn't proved. That's for you  
12 to decide; not for Mr. Good to decide or  
13 for me. I develop the hypothetical. If  
14 I go too far the panel will know that I'm  
15 into an area of fantasy or will just  
16 discount the answer. It's not a valid  
17 objection to a hypothetical question.  
18 It's a valid objection to what conclusions  
19 you can draw. But that's for both sides  
20 to argue to you.  
21 MR. GOOD: Well, it is a valid  
22 objection. Because again, he's creating  
23 facts that he's attempting to bootstrap  
24 and argue. And he's using it as a basis  
25 for use in closing argument within this

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2 matter. And he's trying to pick up a  
3 nugget of information or something that  
4 has no real bearing to what this case is.  
5 And if he wants to put a  
6 hypothetical in front of the individual,  
7 have him use the document. Otherwise, if  
8 he's not doing that, he's just creating  
9 something that he's trying to bootstrap  
10 and use in order to change the scope and  
11 the focus of this. And that is closing  
12 argument. He can argue that.  
13 MR. CAMPBELL: Mr. Chairman,  
14 obviously this is not a fact witness.  
15 I'm not using him to put in any facts.  
16 Hypothetical is hypothetical. It doesn't  
17 make any sense to argue that I'm trying  
18 to put in a fact through this witness.  
19 And then I'll argue to you that that is  
20 the fact that we should rely on. I'm just  
21 getting a copy of the exhibits for my next  
22 question.  
23 THE CHAIRMAN: We're going to  
24 overrule the objection. And I'll go get  
25 the witness.

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2 MR. CAMPBELL: Thank you, Mr.  
3 Chairman.  
4 THE CHAIRMAN: Continue.  
5 (Question read.)  
6 A. If you indulge me, I want to answer  
7 that in two parts.  
8 Part number 1 is, no, I'm not  
9 saying that. I have, in fact, said there is  
10 value in a restrictive covenant. Second part of  
11 the question is that more prescient than the  
12 restrictive covenant is the client's personal  
13 choices. And that clients, even in light of a  
14 restrictive covenant, choose for personal  
15 reasons to leave or stay.  
16 Q. Are you saying that in your -- with  
17 respect to files, I asked you about it earlier,  
18 are you saying that it is irrelevant whether or  
19 not the advisor is able to have copies of the  
20 files when he  
21 moves from one broker-dealer to another it's  
22 irrelevant to his ability to transfer the assets  
23 to reduce that attrition rate, so the 5 percent  
24 average --  
25 A. I don't think I said it's

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2 irrelevant. I said there's a lot of important  
3 information, particularly affecting your ability  
4 to contact your client base.  
5 The statement issue I would have to  
6 ponder how long are you without statements. What  
7 statements are you talking about. What file  
8 data are you particularly concerned about.  
9 I'm not sure that I'm necessarily  
10 qualified to sit here and answer those  
11 questions.  
12 Q. So the longer it takes you to  
13 reassemble the data you need from the files, the  
14 more adverse impact you would suffer; is that  
15 what you're saying?  
16 Less time, the less adverse impact;  
17 the more time, the more adverse impact?  
18 A. Again, the statement is certainly  
19 outside of my area of expertise as a financial  
20 expert, as a financial testifying expert.  
21 MR. CAMPBELL: Mr. Chairman, I  
22 think I'm finished. Maybe we can just  
23 take that one-minute break. And then  
24 I'll confirm that I'm finished.  
25 THE CHAIRMAN: How about five

<p style="text-align: right;">2792</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 minutes.</p> <p>3 (Short recess.)</p> <p>4 THE CHAIRMAN: Back on the record.</p> <p>5 Mr. Campbell.</p> <p>6 MR. CAMPBELL: No further</p> <p>7 questionis, Mr. Chairman.</p> <p>8 THE CHAIRMAN: Mr. Good.</p> <p>9 MR. GOOD: I have nothing further.</p> <p>10 THE CHAIRMAN: Okay.</p> <p>11 ARBITRATOR PETRIE: I have some.</p> <p>12 THE CHAIRMAN: The panel has a few</p> <p>13 questions for you.</p> <p>14 ARBITRATOR COHEN: Just for</p> <p>15 clarification.</p> <p>16 THE CHAIRMAN: Mr. Cohen will</p> <p>17 start.</p> <p>18 ARBITRATOR COHEN: First of all,</p> <p>19 Mr. Dahl, thank you for for coming in</p> <p>20 again.</p> <p>21 THE WITNESS: Glad to be here.</p> <p>22 ARBITRATOR COHEN: Twice I heard</p> <p>23 the term attrition rate at 5 percent.</p> <p>24 THE WITNESS: Right.</p> <p>25 ARBITRATOR COHEN: Are we referring</p>	<p style="text-align: right;">2794</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 Transitions and their data sources, is</p> <p>3 that they're not as complete as you</p> <p>4 probably would like in terms of the</p> <p>5 explanation.</p> <p>6 But I did read the study. And the</p> <p>7 way the study is presented is the</p> <p>8 implications on a financial advisor's</p> <p>9 practice of changing affiliation is the</p> <p>10 term that they use. And they present a</p> <p>11 number that in the first three months you</p> <p>12 can expect a 5 percent decline.</p> <p>13 ARBITRATOR COHEN: Thank you, Mr.</p> <p>14 Petrie.</p> <p>15 ARBITRATOR PETRIE: Mr. Dahl, on</p> <p>16 Claimant's 14 I just want to clarify one</p> <p>17 thing.</p> <p>18 We have an adjusted change month by</p> <p>19 month.</p> <p>20 THE WITNESS: Yes.</p> <p>21 ARBITRATOR PETRIE: The first, one</p> <p>22 line shows an adjusted change of \$4.4</p> <p>23 million. That's to a three-month number.</p> <p>24 THE WITNESS: That's correct.</p> <p>25 ARBITRATOR PETRIE: So when you</p>
<p style="text-align: right;">2793</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 to how much business is lost in a</p> <p>3 transition?</p> <p>4 THE WITNESS: Well --</p> <p>5 ARBITRATOR COHEN: According to</p> <p>6 your study?</p> <p>7 THE WITNESS: According to a study</p> <p>8 that's published, actually not by Moss</p> <p>9 Adams but by a company called FP</p> <p>10 Transition, the effect of changing of the</p> <p>11 broker-dealers has the impact of losing 5</p> <p>12 percent of a book of business.</p> <p>13 ARBITRATOR COHEN: The reason I ask</p> <p>14 is, that in my limited experience with</p> <p>15 it, I would have anticipated and I</p> <p>16 believe that the rate for account</p> <p>17 representatives in brokerage firms is</p> <p>18 considerably more.</p> <p>19 Does this study include all account</p> <p>20 executives, all registered personnel, or</p> <p>21 is this limited to broker-dealer people?</p> <p>22 THE WITNESS: You know, as I sit</p> <p>23 here I can't recall. The data is</p> <p>24 presented in terms of assets. And it's</p> <p>25 one of the issues we always had with FP</p>	<p style="text-align: right;">2795</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 calculated the 2 million 14 down at the</p> <p>3 bottom of that column, did you weight it</p> <p>4 as three months or one month.</p> <p>5 THE WITNESS: I did not.</p> <p>6 ARBITRATOR PETRIE: What would be</p> <p>7 the effect of that?</p> <p>8 THE WITNESS: It actually inflates</p> <p>9 the \$2 million number because you get all</p> <p>10 of that growth. Actually, the 5.9</p> <p>11 million is a four-month growth number.</p> <p>12 If we had the months we would have</p> <p>13 calculated properly. It would have</p> <p>14 brought the average increase and average</p> <p>15 assets down, probably down below the 2</p> <p>16 million number that's shown there.</p> <p>17 ARBITRATOR PETRIE: In other words,</p> <p>18 if correctly calculated, this number</p> <p>19 would be a little smaller, the monthly</p> <p>20 additional per assets.</p> <p>21 THE WITNESS: Yes.</p> <p>22 ARBITRATOR PETRIE: On that same</p> <p>23 exhibit, assets under management</p> <p>24 analysis, the second box.</p> <p>25 THE WITNESS: Yes.</p>



<p style="text-align: right;">2796</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 ARBITRATOR PETRIE: We heard what</p> <p>3 you said about working from small data</p> <p>4 sets. And I'm wondering whether we should</p> <p>5 give much weight at all to the third and</p> <p>6 fourth columns of numbers here. September</p> <p>7 2000, 5 percent of total. Other than to</p> <p>8 observe that for the numbers down at the</p> <p>9 bottom, bottom two rows, client assets</p> <p>10 greater than 60 years old and clients'</p> <p>11 assets relying on saved assets, that what</p> <p>12 this data would suggest is that from an</p> <p>13 aggregate mix as of March 2004, 5 percent</p> <p>14 of a client block to clients over the age</p> <p>15 of 60, if a greater percentage of that</p> <p>16 remained at American Express, then for</p> <p>17 the average to work out, some smaller</p> <p>18 percentage would have gone to the new</p> <p>19 asset base, right?</p> <p>20 THE WITNESS: Well --</p> <p>21 ARBITRATOR PETRIE: Would have</p> <p>22 transferred to MultiFinancial.</p> <p>23 THE WITNESS: I applaud you. You</p> <p>24 lost me.</p> <p>25 ARBITRATOR PETRIE: You think the</p>	<p style="text-align: right;">2798</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 market fund.</p> <p>3 ARBITRATOR PETRIE: I haven't</p> <p>4 gotten to that comment yet. I'm going</p> <p>5 to. But I haven't asked you that question</p> <p>6 yet.</p> <p>7 THE WITNESS: Go right ahead.</p> <p>8 What was your first comment though</p> <p>9 so that I understand it?</p> <p>10 ARBITRATOR PETRIE: You told us</p> <p>11 that looking at a small data set we can</p> <p>12 value the regression analysis and refer</p> <p>13 to the fact that you had 14 data points,</p> <p>14 or Mr. Marzano provided 14 data points</p> <p>15 going into this regression.</p> <p>16 THE WITNESS: Right.</p> <p>17 ARBITRATOR PETRIE: And I noted</p> <p>18 that what we're comparing here is \$70</p> <p>19 million as of March 2004 versus 18 as of</p> <p>20 March 2005.</p> <p>21 So, I would assume, unless you tell</p> <p>22 me I'm wrong, that the March 2004 numbers</p> <p>23 are more representative.</p> <p>24 THE WITNESS: I see what you mean.</p> <p>25 Of the total aggregate?</p>
<p style="text-align: right;">2797</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 question was too convoluted. If we went</p> <p>3 from 23 to 31 percent.</p> <p>4 THE WITNESS: Yes.</p> <p>5 ARBITRATOR PETRIE: Doesn't that</p> <p>6 imply that for the assets that did</p> <p>7 transfer, that the clients over the age</p> <p>8 60 would be something under 25?</p> <p>9 THE WITNESS: I think what it</p> <p>10 implies, and maybe we're saying it in a</p> <p>11 different way, I think what it implies</p> <p>12 that there was a greater number of</p> <p>13 clients over the age of 60 who kept their</p> <p>14 assets in American Express.</p> <p>15 ARBITRATOR PETRIE: Right.</p> <p>16 THE WITNESS: Financial advisors.</p> <p>17 ARBITRATOR PETRIE: And the flip</p> <p>18 side of that is that the assets that did</p> <p>19 move, we have a greater proportion of</p> <p>20 clients who are under --</p> <p>21 THE WITNESS: Younger assets. I</p> <p>22 think that's correct.</p> <p>23 Just to clarify your comment about</p> <p>24 the inappropriateness perhaps of the</p> <p>25 asset mix data, the fixed asset money</p>	<p style="text-align: right;">2799</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 ARBITRATOR PETRIE: Yes.</p> <p>3 THE WITNESS: Yes. That would</p> <p>4 reflect a client base, Mr. Marzano's</p> <p>5 client base on a better basis, for sure.</p> <p>6 I think the only comparison that between</p> <p>7 March and September are those comparative</p> <p>8 numbers that you suggested previously. I</p> <p>9 think the higher fixed asset annuity</p> <p>10 number as a percentage of total assets is</p> <p>11 reflective of those locked up assets that</p> <p>12 didn't come over as well.</p> <p>13 So they are sort of comparisons</p> <p>14 between the two points that point to some</p> <p>15 of the things that we experienced or</p> <p>16 witnessed in the data itself.</p> <p>17 ARBITRATOR PETRIE: Okay. Well,</p> <p>18 that leads us directly into the asset</p> <p>19 allocation question.</p> <p>20 THE WITNESS: Sure.</p> <p>21 ARBITRATOR PETRIE: We talked about</p> <p>22 the mix being approximately 60 percent</p> <p>23 equity, 40 percent fixed. And we see</p> <p>24 from this data that, okay, that that</p> <p>25 seems plausible. Maybe 50 to 60 percent</p>

<p>1 NASD Arbitration - December 5, 2005 2 equity, obviously subject to the issues 3 we've talked about earlier. That is, an 4 equity fund might have some fixed in it 5 but a variable annuity might have some 6 equity in it. 7 So there's a certain amount of 8 noise in that data. But something on the 9 order of half or a little more of the 10 assets appear to be equity. And 11 something on the order of half or a 12 little less than the equities appear to 13 be fixed? 14 THE WITNESS: Right. 15 ARBITRATOR PETRIE: When you recap 16 the regression analysis on Claimant's 14 17 you used equity variable as an additional 18 variable, but not fixed income returns. 19 THE WITNESS: Yes. 20 ARBITRATOR PETRIE: Why? 21 THE WITNESS: The correlation is 22 the only thing that matters in the 23 regression analysis, not the actual 24 returns. 25 In other words, we weren't dollar-</p>	<p>2800 1 NASD Arbitration - December 5, 2005 2 added the original regression analysis 3 that Mr. Marzano presented used only date 4 as its independent variable. And you 5 suggested that we should add the S&amp;P 500 6 and another independent variable and 7 prove the r-squared subject to we still 8 only have 14 data points going in. So 9 that we know that r-squared is of limited 10 value, subject to the data set. 11 What would the conclusions have 12 been had you put in the S&amp;P as an 13 aggregate index? 14 THE WITNESS: Now I understand. 15 ARBITRATOR PETRIE: Because again, 16 the asset mix is certainly not 17 predominantly either equity or fixed. It 18 is somewhere in between. 19 THE WITNESS: Right. It would have 20 had very, very little impact on the data 21 because the data set, because the fixed 22 income over that period of time is 23 virtually flat. Very, very small changes 24 in the fixed income data. 25 I believe it's Exhibit 11 indicates</p>
<p>2801 1 NASD Arbitration - December 5, 2005 2 for-dollar reducing the inputs. We were 3 simply measuring the relationship between 4 its change in assets and the change in 5 the stock market. 6 If the relationship is -- excuse me 7 -- from the asset mix was zero fixed 8 income. For example, zero equity, 100 9 percent fixed income for example. Then 10 there would be no or very little 11 correlation in the S&amp;P 500. 12 The correlation analysis or 13 measurement captures the differential 14 between the actual assets and the actual 15 assets allocation, and the way they 16 respond to the Standard &amp; Poor's 500. 17 Similar fashion how you measure the 18 correlation between Standard &amp; Poor's 500 19 and a mutual fund that was mixed in terms 20 of asset base. 21 ARBITRATOR PETRIE: I understand. 22 THE WITNESS: Okay. 23 ARBITRATOR PETRIE: Maybe I didn't 24 make my question quite clear. 25 Let me phrase it this way: You've</p>	<p>2803 1 NASD Arbitration - December 5, 2005 2 the annual growth rates, especially since 3 2004, have been about flat. 0.2 percent. 4 The growth rates between February of 5 '04-February '05 were about 1 percent. 6 And growth rates prior to '04 were about 7 5.3 percent during the regression period. 8 So to the extent there was an 9 impact, it would have been very muted in 10 my opinion. 11 ARBITRATOR PETRIE: Now, I'm a 12 little confused. Because we clearly have 13 an upward trend in these numbers. So if 14 we put in another intermittent variable 15 that's flat, isn't that going to have an 16 effect? 17 THE WITNESS: Muted. As again 18 because what you have is a growth in 19 assets that is not correlated or very 20 marginally correlated with the change in 21 the Lehman Index or the Dow Jones 22 Corporate Bond Index. 23 And, obviously, I didn't run the 24 calculations. So that is an opinion. 25 But I believe what you would see is that</p>

<p style="text-align: right;">2804</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 the analysis itself wouldn't change</p> <p>3 materially, or not significantly at the</p> <p>4 very least.</p> <p>5 ARBITRATOR PETRIE: It says on</p> <p>6 Exhibit C-13 that there was knowledge of</p> <p>7 correlation, which is not a surprise,</p> <p>8 given that independent variables are</p> <p>9 market prices and time.</p> <p>10 THE WITNESS: That's right.</p> <p>11 ARBITRATOR PETRIE: I notice that</p> <p>12 we didn't put in an adjustment for that.</p> <p>13 We didn't put in any variables or any</p> <p>14 adjustments that might be appropriate for</p> <p>15 another correlated independent series.</p> <p>16 THE WITNESS: Right.</p> <p>17 ARBITRATOR PETRIE: The question</p> <p>18 is, would it matter?</p> <p>19 And, in particular, I'm concerned</p> <p>20 about the fact that we've made a big</p> <p>21 point of for the period of time that we</p> <p>22 have actual assets under management</p> <p>23 numbers, the growth rate in the markets</p> <p>24 with the 60-40 mix was 26 percent. And</p> <p>25 for the period that we're trying to</p>	<p style="text-align: right;">2806</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 THE WITNESS: It would -- the</p> <p>3 outcome?</p> <p>4 ARBITRATOR PETRIE: Yes, the</p> <p>5 outcome.</p> <p>6 THE WITNESS: The outcome would be</p> <p>7 -- let me think about that for a second,</p> <p>8 if I may.</p> <p>9 ARBITRATOR PETRIE: Okay.</p> <p>10 THE WITNESS: It would make it</p> <p>11 lower. It's probably on the magnitude of</p> <p>12 9 percent, 10. Maybe 15 percent.</p> <p>13 ARBITRATOR PETRIE: So your</p> <p>14 projected assets under management had you</p> <p>15 taken into account the other correlation,</p> <p>16 it would be lower. And now you're</p> <p>17 thinking 9, 10, 15 percent?</p> <p>18 THE WITNESS: About 15 percent,</p> <p>19 right.</p> <p>20 ARBITRATOR PETRIE: I see that</p> <p>21 under the box multiple regression</p> <p>22 equation, we've got standard errors as</p> <p>23 well as the coefficients for the data in</p> <p>24 the S&amp;P. And those standard errors are</p> <p>25 pretty large as a portion of the</p>
<p style="text-align: right;">2805</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 project, it's 4 percent.</p> <p>3 So with such a dramatic change in</p> <p>4 at least one of the independent variables</p> <p>5 here, does the fact that we haven't done</p> <p>6 anything about the other correlation</p> <p>7 significantly affect the result?</p> <p>8 THE WITNESS: I think it does. And</p> <p>9 I think it goes further to show why a</p> <p>10 regression analysis was probably the</p> <p>11 wrong approach to be taken in the first</p> <p>12 place.</p> <p>13 ARBITRATOR PETRIE: What effect</p> <p>14 would that have on your conclusion?</p> <p>15 Numerically, can you estimate?</p> <p>16 THE WITNESS: I can't. I</p> <p>17 apologize. As I sit here I could not</p> <p>18 estimate it. It would be at a 95 percent</p> <p>19 confidence would know that it's</p> <p>20 significant. Whether it's a 10 percent</p> <p>21 impact or 5 percent impact, I don't know.</p> <p>22 ARBITRATOR PETRIE: But would you</p> <p>23 sitting here today be able to tell us</p> <p>24 whether it would make your result higher</p> <p>25 or lower?</p>	<p style="text-align: right;">2807</p> <p>1 NASD Arbitration - December 5, 2005</p> <p>2 coefficient. In particular for date,</p> <p>3 standard errors, 8 versus a coefficient</p> <p>4 of 29 and the S&amp;P standard errors,</p> <p>5 roughly, 11 versus coefficient of 63.</p> <p>6 How much noise? So we've got some</p> <p>7 noise in the coefficients. Again, not a</p> <p>8 surprise, given the small data set. But</p> <p>9 that's what we have?</p> <p>10 THE WITNESS: Right.</p> <p>11 ARBITRATOR PETRIE: How much noise</p> <p>12 should we anticipate that would cause in</p> <p>13 the quality of the projected assets</p> <p>14 resulted from your regression?</p> <p>15 THE WITNESS: I couldn't testify to</p> <p>16 that as I sit here. I'm not sure how</p> <p>17 much noise on a combined basis.</p> <p>18 The one thing that I would suggest,</p> <p>19 though, is that the statistic as high as</p> <p>20 it is suggests that there's significant</p> <p>21 statistical significance, if you will, in</p> <p>22 the data outcomes. That's about as far</p> <p>23 as I can go to answering your question</p> <p>24 though.</p> <p>25 ARBITRATOR PETRIE: So the large</p>